



sassa

SOUTH AFRICAN SOCIAL SECURITY AGENCY

TERMS OF REFERENCE

FOR PROVISION OF WAN SERVICES TO

THE SOUTH AFRICAN SOCIAL SECURITY AGENCY

(SASSA) FOR A PERIOD OF FIVE (5) YEARS

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GENERAL INFORMATION

1. STRUCTURE OF THE BID DOCUMENT

- 1.1 In order to best articulate the requirements of the bid, this document is therefore structured and divided into ten sections, namely:

Section A: Business Overview

Section B: Objective and scope of the bid

Section C: SD-WAN services

Section D: Hosting services (Co-location)

Section E: Network and Internet Access Security

Section F: Direct links to SASSA partners

Section G: SIP services

Section H: Service Take-on

Section I: Service Management and Operations

Section J: BID Pricing

Section K: Evaluation of the Bid

2. BID RESPONSE REQUIREMENTS

- 2.1. All bid proposals should be well structured, accurate and unambiguous in response to the requirements stipulated in the bid document. All responses must be prepared as per instructions set out in this bid document
- 2.2. All sections of the bid are critical to the satisfaction of all the requirements and must be responded to fully.
- 2.3. Responses to each section of the bid must be prepared using the prescribed corresponding **SASSA WAN SERVICES BID RESPONSE TEMPLATE**. Electronic

copies of the response annexure will be made available to bidders a day after the compulsory briefing session.

- 2.4. Any further supporting information that cannot be accommodated on the response Annexure must be included in the bid response document and clearly referenced both in the response annexure, and on the attachment itself. Failure to cross-reference will result in such information not being recognized, and eventually not evaluated.
- 2.5. In responding to this bid, bidders are required to demonstrate ability, track record and compliance to the Agency's requirements. Lack of information on any of these aspects will disadvantage the bidder in terms of point scoring during the evaluation of the bid.
- 2.6. Mandatory Elements will form part of the baseline service offering and will NOT be negotiated down or out once the bid is awarded. Responding to this bid is also acknowledgement to this condition.
- 2.7. Bidders must submit a physical document through the Tender Box at the stipulated address and are encouraged to submit an electronic copy of (duplicate) through the e-Tender Portal. Should there be discrepancies/contradictions between the physical and electronic documents, the physical documents will take precedence. **No cloud-based links, email submissions or externally hosted documents will be accepted.**

3. VIRTUAL COMPULSORY BRIEFING SESSION AND BID ENQUIRIES

- 3.1. All enquiries, questions and requests for clarification that may arise in relation to this Bid shall be done in writing and addressed to the following email address:
WAN2026@sassa.gov.za
- 3.2. All Queries/Questions correspondence must:
 - Include the published Bid Number in the subject line of the e-mail

- Include the bidder's details: Company name, contact person and telephone number
 - Ensure that the queries/questions are clear and concise
 - Where applicable, reference be made to specific points within this Bid
- 3.3. The interested bidders will be required to attend a compulsory Briefing Session through virtual means (MS Teams). Bidders must register their company name and contact details of one representative for the briefing session. Bidders will be expected to identify themselves (company representing) during the briefing session. The session will be recorded for confirmation purposes. Details (to register their company name and contact details of one representative for the briefing session) must be sent to email address: WAN2026@sassa.gov.za
- 3.4. All questions and/or enquiries must be raised from the date of bid advertisement and within 4 working days from date of the virtual compulsory briefing session. No questions or queries will be considered after that period. Responses will be provided within 2 working days of receipt of the enquiry/question. All raised questions and answers will be published on the SASSA website and e-Tender portal within 6 working days after the briefing session.
- 3.5. No meetings or telephonic enquiries will be entertained or responded to with regards to this Bid.

4. CONFIDENTIALITY

- 4.1. All Bidders, its offices, agents, employees and consultants shall hold in confidence all information and /or materials as proprietary and/or confidential to the Agency or to any third party to which the Bidder may have access to in the course of performing its obligations in terms of this Bid. The Bidder shall not disclose or authorize disclosure to others, or use for its own benefit, such confidential information and/or materials without the express written consent of the Agency.

5. ACRONYMS

- 5.1. The following acronyms and abbreviations are used in this Terms of Reference (TOR) and must be similarly used in the proposal submitted in response:

Abbreviation	Description
ABIS	Automated Biometric Identification System
AES	Advanced Encryption Standard
API	Application Programming Interface
APN	Access Point Network
BoM	Bill of Materials
B-BBEE	Broad-Based Black Economic Empowerment
CAP	Common Access Point
CASB	Cloud Access Security Broker
CDCP	Certified Data Centre Professional
CCIE	Cisco Certified Internetwork Expert
CCNP	Cisco Certified Network Professional
CISM	Certified Information Security Manager
CISSP	Certified Information Systems Security Professional
CoS	Class of Service
CCTV	Closed-Circuit Television
DIA	Direct Internet Access
DMZ	Demilitarised Zone
DNS	Domain Name System
DO	District Office
DR	Disaster Recovery
E-KYC	Electronic Know Your Client

Gbps	Gigabits per second
ICASA	Independent Communications Authority of South Africa
IPS	Intrusion Prevention System
IPSec	Internet Protocol Security
ISO	International Organization for Standardization
LO	Local Office
LTE	Long Term Evolution
M365	Microsoft 365
Mbps	Megabits per second
NIST	National Institute of Standards and Technology
OEM	Original Equipment Manufacturer
OSPF	Open Shortest Path First
PCA	Private Cloud Appliance
PHC	Primary Hosting Centre
PMBOK	Project Management Body of Knowledge
POPIA	Protection of Personal Information Act
QoE	Quality of Experience
QoS	Quality of Service
RMC	Records Management Centre
SASE	Secure Access Service Edge
SBC	Session Border Controller
SD-WAN	Software-Defined Wide Area Network
SBD	Standard Bidding Document
SHC	Secondary Hosting Centre

SIP	Session Initiation Protocol
SITA	State Information Technology Agency
SLA	Service Level Agreement
SOC	Security Operations Centre
SSL/TLS	Secure Sockets Layer / Transport Layer Security
SWG	Secure Web Gateway
TOGAF	The Open Group Architecture Framework
TOR	Terms of Reference
VAT	Value Added Tax
VPN	Virtual Private Network
VSAT	Very Small Aperture Terminal
WAN	Wide Area Network
ZTNA	Zero Trust Network Access
ZTP	Zero-Touch Provisioning

SECTION A – BUSINESS OVERVIEW

6. BUSINESS OVERVIEW

- 6.1. South African Social Security Agency (SASSA) (also referred here-in as the 'Agency') was established in terms of the South African Social Security Agency Act, 2004 (Act No. 9 of 2004) to administer social assistance in terms of Chapter 3 of the Social Assistance Act, 2004 (Act No. 13 of 2004). SASSA is mandated to ensure effective and efficient delivery of service of high quality with regard to the management and administration of social grants such that the entire payment process and system from application to receipt of social grants by a beneficiary, is done in a manner that is sensitive, caring and restores the dignity of the beneficiaries as well the integrity of the whole system.
- 6.2. The Agency has National presence and is currently structured as follows:
 - 6.2.1. Head Office (Pretoria)
 - 6.2.2. Regional Offices (in each province)
 - 6.2.3. Records Management Centre (in each province)
 - 6.2.4. District Offices (in each province)
 - 6.2.5. Local Offices (in each province)
 - 6.2.6. Service Points (in each province)

SECTION B – OBJECTIVE AND SCOPE OF THE BID

7. OBJECTIVE

- 7.1. The objective of this bid is to appoint a capable and experienced Service Provider to design, implement, operate, support and maintain a secure, resilient and modernised Wide Area Network (WAN) solution for the Agency for a period of five (5) years.
- 7.2. The WAN solution must:
 - 7.2.1. Provide secure, reliable, scalable and highly available connectivity across all Agency sites.
 - 7.2.2. Support automated failover and link redundancy.
 - 7.2.3. Enable centralised management and orchestration.
 - 7.2.4. Ensure optimal application performance.
 - 7.2.5. Support secure access to internal systems, hosting environments, internet services and strategic partners.
 - 7.2.6. Align with industry best practices in network security and architecture.

8. SCOPE OF THE BID

- 8.1. The scope of this bid covers the design, supply, implementation, support, maintenance, monitoring and management of an integrated WAN solution comprising the following components:
 - 8.1.1. Software Defined-Wide Area Network (SD-WAN) services
 - 8.1.2. Hosting Centres (Co-location services) to serve as the Agency's Primary Hosting Centre (PHC) and Secondary Hosting Centre (SHC)
 - 8.1.3. Network and Internet Access Security services
 - 8.1.4. Connectivity/links to SASSA partners
 - 8.1.5. Session Initiation Protocol (SIP) Trunk services
- 8.2. The bidder must provide solution architecture diagrams as part of the solution design and explain the diagrams in detail.

SECTION C – SD-WAN SERVICES

9. BACKGROUND INFORMATION

- 9.1. SASSA currently operates 461 Offices across the 9 provinces of South Africa. All offices are connected via an existing MPLS VPN network utilising different forms of last mile connectivity (Fibre, Microwave, APN, LTE and VSAT).
- 9.2. SASSA has an existing APN service which should be fully integrated into the SD-WAN solution. It should be noted that SASSA does not seek to replace the current APN solution.
- 9.3. The table below provides a summary of the number of offices per region. **Annexure A** to this Bid document provides detailed information, including bandwidth requirements and physical addresses.

No	Region	Total offices to be connected
1	Eastern Cape	67
2	Free State	25
3	Gauteng	49
4	Head Office – Pretoria	1
5	KZN	87
6	Limpopo	56
7	Mpumalanga	49
8	Northwest	42
9	Northern Cape	56
10	Western Cape	29
TOTAL		461

Table 1 Summary of number of offices per region/province

10. SERVICE REQUIREMENTS

The following are the Agency's requirements for **SD-WAN** services for the term of the contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

- 10.1. The bidder must provide 2 x SD-WAN links and 2 x SD-WAN devices per office ensuring connectivity to the dual-datacentre (PHC and SHC). Links are to be configured in active-active mode with automatic failover. The proposed solution should cater for diverse underlay as all last mile connections must be provided over Fibre and in exceptional cases over Microwave or fixed LTE to ensure continuity. VSAT and copper is not an option. The required bandwidth for each office is included in Annexure A. Internet connectivity shall be provided with 1:1 contention ratio per site.
- 10.2. The Bidder must outline measures to mitigate operational risks, including strategies for handling power failures and vandalism of the network infrastructure to ensure availability of connectivity to support business continuity.
- 10.3. The SD-WAN solution must include Centralized Management with the following capabilities:
 - Central controller/orchestrator deployed in high availability across both PHC and SHC ensuring that network management, policy enforcement and control plane functions remain operational despite a complete site failure or regional disaster.
 - Zero-touch provisioning (ZTP).
 - Centralized policy management.
 - Real-time visibility dashboard.
 - Role-based access control.
 - Reporting.
- 10.4. The bidder's solution must be able to offer three classes of service (CoS), i.e. voice, video and data. Bidder's network should support Quality of Experience (QoE) and Quality of Service (QoS) in real time for the SD-WAN connections. The QoS must be

flexible so that in the absence of voice/video traffic, data can utilise all available bandwidth on the connections.

- 10.5. The SD-WAN solution shall provide intelligent traffic steering to optimize application performance across on-premises and cloud environments. Critical workloads must be prioritized over dedicated paths such as ExpressRoute for low-latency, high-reliability access to cloud services. The solution must support hybrid and multi-cloud architectures, enabling seamless connectivity and dynamic routing between on-premises data centres and multiple cloud providers.
- 10.6. During the term of the contract, the Agency may establish new offices, move existing offices to new facilities, upgrade or cancel SD-WAN links. The bidder is required to provide a price list for the following and detail how such requests will be managed in terms of adjusting the monthly bill to reflect such services. Once-off and recurring cost should take into consideration everything that is required to setup and provision the link i.e. equipment, licenses and professional services. (NB: this requirement is applicable for the entire term of the contract and will be referred to as ADHOC requests. Bidders are required to complete the “ADHOC request price list” template included in **Annexure B**.
- 10.7. Provide alternative and improved means of last mile connectivity for the Agency’s offices as and when new tried and tested technology emerge. The recommendations on new/improved connectivity should be provided in writing, discussed and agreed to by both parties.
- 10.8. The bidder must demonstrate National Service capability, either directly or through its partners. The Agency shall not be liable for any travelling and accommodation associated with the delivery of services in relation to this bid. SASSA will only enter into an Agreement with the main bidder.
- 10.9. The Bidder must have a proven track record in providing SD-WAN services for business enterprises. Track record must be elaborated in terms of the length of

experience, number of clients and size of such organisation where SD-WAN services were/are being rendered.

SECTION D – HOSTING SERVICES (CO-LOCATION)

11. BACKGROUND INFORMATION

- 11.1. The Agency through the current service provider has a Primary Hosting Centre (PHC) where core and critical applications are being housed. In addition, the Agency also has a Secondary Hosting Centre (SHC) where core and critical business applications are replicated, the SHC also serves as a DR environment.

12. CURRENT CONFIGURATION

- 12.1. Both PHC and SHC meets Tier 3 requirements. Between the two Hosting Centres there is 2 x 10Gbps multimode aggregated fibre links dedicated to replicate data.
- 12.2. The following annexures will detail the current location, Bill of Material (BoM) and detailed information on equipment housed in both data centres. The Annexures will be provided a day after the briefing session:
- 12.2.1. **Annexure B1** Total racks and BoM.
- 12.2.2. **Annexure B2** Total racks and BoM.

13. SERVICE REQUIREMENTS

The following are the Agency's requirements for Hosting services for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

- 13.1. The Agency requires Tier 3 or higher data centres (PHC and SHC). The bidder must maintain the Tier 3 level or higher for the duration of the contract.
- 13.2. The PHC is to be located within a 150km radius of the SASSA Head Office (501 Prodinsa Building, Corner Steve Biko and Pretorius Streets, Pretoria) and the SHC is to be located a minimum of 30km away from the Primary Hosting Centre.
- 13.3. Bidders will be required to provide and manage 2 x 10Gbps multimode Fibre uplinks between the SASSA Core Switch(s) and Bidders Core Switch(s) at both the PHC and

SHC respectively. These links will be configured as an aggregated link to operate in an Active-Active configuration, ensuring high availability and load balancing. In addition, the bidders will be required to provide and manage 2 x 10Gbps fibre links between the proposed PHC and SHC sites to support the Agency's data replication requirements. These links must operate in an active-active configuration to ensure resilience and continuous replication capability.

- 13.4. Bidders will be required to implement and maintain appropriate physical and facility security controls to protect the Agency's equipment and information assets housed within the Hosting Centres. The bidder will also be expected to monitor, control and record all physical access to the Hosting Centres and maintain auditable records of such access for inspection by the Agency. Compliance with this requirement must include, but is not limited to the following:

13.4.1. Physical Access Control

13.4.2. Vehicle Access Control

13.4.3. CCTV surveillance

13.4.4. Access Monitoring of individuals entering the Hosting Centres

13.4.5. Reporting that will be made available to the Agency (i.e. monthly or upon request)

- 13.5. The successful bidder shall be responsible for relocating equipment from the current PHC and SHC sites to the new PHC and SHC sites. The bidder will work in conjunction with the appointed Agency relocation team in ensuring the equipment is safe to move whereafter the bidder is required to disconnect, disassemble, package, transport, unpack, assemble and reconnect the equipment at the designated new sites. Server infrastructure at both PHC and SHC includes HPE and Oracle equipment, which must be handled exclusively by the bidder's certified engineers or partners. Bidders are required to provide certificates of personnel or partners who will be involved in the relocation of the OEM equipment recognising the right of the Agency to verify such accreditation with the original equipment manufacturer (OEM). Furthermore, the bidder must ensure that all equipment is adequately insured whilst in their possession. Prior to any movement of equipment from the current PHC and

SHC, a comprehensive checklist must be signed by both the Agency and the bidder and again verified and signed upon arrival at the new PHC and SHC ensuring accountability for the equipment being moved. Bidders are required to work with the OEM or their partners to move OEM equipment.

13.6. Cabling requirements for the Data Centre move will be as follows:

13.6.1. All Patch and Fly-Leads to be replaced at the new data centres

13.6.2. Interlink fibre cables should also be replaced.

13.6.3. Cabling for the engineered systems (Oracle Private Cloud Appliance (PCA) and HP Specialized Servers will be retained.

13.6.4. Power requirements will be confirmed by OEM partners that the bidder will work with as per paragraph 13.5.

SECTION E – NETWORK AND INTERNET ACCESS SECURITY

14. BACKGROUND INFORMATION

- 14.1. The Agency through the current service provider has a consolidated Threat Management system which consist of Firewall, IPS, Proxy, DMZ, Mail filtering and VPN services. The service includes allocation and management of public IP Addresses as well as IP Address ranges and subnets for newly established offices as and when required, including extending IP ranges for existing offices. The Agency's domain service is registered and managed through the existing service provider.
- 14.2. The current service provider also provides internet access and proxy services for the Agency.

15. CURRENT CONFIGURATION

- 15.1. The PHC and SHC are protected using a Next-Generation firewall with the following services:
- 15.1.1. Malware and spyware protection
 - 15.1.2. Tunnelling and encryption
 - 15.1.3. IPS
 - 15.1.4. DMZ
 - 15.1.5. Proxy
 - 15.1.6. VPN
 - 15.1.7. Web Application Firewall
- 15.2. Mail filtering, Journaling and Archiving is also activated for the Agency's mail services which is accessible from both the PHC and SHC. All configurations pertaining to this section of the bid shall be made available to the successful bidder.

16. SERVICE REQUIREMENTS

The following are the Agency's requirements for Network and Internet Access Security for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements:

16.1. Network And Internet Access Security services to be provided by the bidder:

Criteria	Minimum Requirement
Next-Generation Firewall Capabilities	<ul style="list-style-type: none">• Application-layer inspection (Layer 7)• Web Application Firewall• Intrusion Prevention System (IPS)• Advanced Threat Protection• Anti-malware• SSL/TLS inspection• Geo-blocking• High Availability configuration (Active-Active) at PHC and SHC
End-to-End Encryption	<ul style="list-style-type: none">• IPSec AES-256 minimum for all SD-WAN tunnels and SASSA Partner Direct Links
Zero Trust Network Access (ZTNA)	<ul style="list-style-type: none">• Identity-based access control for all users and devices, integrated with Microsoft Entra-ID.
Multi-Factor Authentication	<ul style="list-style-type: none">• Mandatory for remote access integrated with cloud identity management.
Secure Access Service Edge (SASE)	<ul style="list-style-type: none">• Cloud-delivered security stack
Secure Web Gateway (SWG)	<ul style="list-style-type: none">• URL filtering, malware protection, content filtering and reputation-based domain blocking.
Cloud Access Security Broker (CASB) Integration	<ul style="list-style-type: none">• Cloud application visibility & control
Monitoring and Reporting	<ul style="list-style-type: none">• SASSA has an existing Security Operations Centre (SOC). The bidder will be required to ingest logs into the existing SOC 24 x 7.• The bidder will be required to provide proactive monitoring, proactive threat

Criteria	Minimum Requirement
	detection, incident logging, monthly, quarterly reporting and upon request. <ul style="list-style-type: none"> Quarterly review security configurations and make recommendations for improvement.
Compliance	Bidder must comply to following frameworks and standards: <ul style="list-style-type: none"> POPIA (Protection of Personal Information Act) ISO 27001 (Information Security Management) NIST (Cybersecurity and Zero-Trust framework alignment)

16.2. Implement, support, maintain and manage a highly available redundant mail filtering solution that covers all email threats including but not limited to:

16.2.1. SPAM

16.2.2. Phishing

16.2.3. Malware protection

16.2.4. Content filtering

16.2.5. Reputational domain blacklisting

16.3. Administer and maintain the Agency's domain name services and facilitate the move from the current service provider.

16.4. Allocate, maintain and manage the Agency's public IP addresses and allocate new IP address ranges and subnets for newly established offices as and when required, including extending IP ranges for existing offices.

16.5. The bidder must provide 2 x 1 Gbps active-active Internet breakouts with failover at both the PHC and SHC, commission an ExpressRoute to Microsoft Azure and configure SD-WAN to optimize Microsoft 365 (M365) performance using Direct Internet Access (DIA) at all offices.

SECTION F – DIRECT LINKS TO SASSA PARTNERS

17. BACKGROUND INFORMATION

- 17.1. The Agency through the current service provider has links connecting to its partners' network to access contracted services. All partner links connects to the Agency's MPLS VPN.

18. CURRENT CONFIGURATION

- 18.1. The Agency has established connectivity to its partners as follows:
- 18.1.1. A 100Mbps link connected from the PHC to SITA centurion to access mainframe services, and another 100Mbps failover link connected from the SHC to SITA Centurion via Cape Town to access mainframe services. The links are configured to enable failover and DR
 - 18.1.2. A 10Mbps link connected from the PHC to BankServ in Isando (connection through cross connect at Teraco at Isando), and another 10mbps link connected from the SHC to BankServ in Rondebosch, Cape Town (connection through cross connect at Teraco at Rondebosch) to cater for failover/DR failover.
 - 18.1.3. A 4Mbps link connected from PHC to IJS in Arcadia, and another 4MB link connected from SHC to IJS in Arcadia to cater for failover/DR
 - 18.1.4. A 200 Mbps Vodacom APN link connected to PHC and a 200 Mbps Vodacom APN link connected to SHC for failover/DR
 - 18.1.5. API connection from PHC to Telkom BCX Primary hosting centre (Connection to Home affairs ABIS), and another API connection from SHC to Telkom BCX DR (Connection to Home Affairs ABIS) to cater for failover/DR
 - 18.1.6. Electronic Know Your Client (E-KYC) API connection from PHC to Identitii and another API connection from SHC to Identitii DR to cater for failover/DR
- 18.2. The GPS coordinates for of all partner links will be provided as Annexure C a day after the briefing session.

19. SERVICE REQUIREMENTS

The bidder must provide, support, maintain and manage the following partner links for the duration of the contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

19.1. The below table provides a list of links/connectivity that the winning bidder will be required provide to SASSA partners to access contracted services. The links/connection should cater for failover to ensure business continuity.

Partner links	Partner Location	Link Capacity	Winning Bidder's Hosting Centre Location
SITA (links connect to SITA's CAP)	Centurion	100Mbps	Primary Hosting Centre
	Cape Town	100Mbps	Secondary hosting centre
BankServ	Isando	10Mbps	Primary Hosting Centre
	Cape Town	10Mbps	Secondary hosting centre
Integrated Justice System (IJS)	Pretoria	10Mbps	Primary Hosting Centre
	Pretoria	10Mbps	Secondary Hosting Centre
Vodacom APN	Pretoria	200Mbps	Primary Hosting Centre
	Pretoria	200Mbps	Secondary Hosting Centre
Azure ExpressRoute	Based on the closest Interconnect Hub with Azure	1Gbps	Primary Hosting Centre
	Based on the closest Interconnect Hub	1Gbps	Secondary Hosting Centre

Partner links	Partner Location	Link Capacity	Winning Bidder's Hosting Centre Location
	with Azure		
Home affairs (ABIS)	Pretoria	10Mbps	Primary Hosting Centre
	TBC	10Mbps	Secondary Hosting Centre

19.2. The bidder will be required to facilitate outdoor transfers of the following links to the Data Centres:

19.3. The bidder shall provide 1:1 contention ratio for each link/connection according to the bandwidth requirements.

SECTION G – SESSION INITIATION PROTOCOL (SIP) SERVICES

20. BACKGROUND INFORMATION

- 20.1. In terms of telephony, the Agency has deployed Unified Communications, of which the Session Initiation Protocol (SIP) trunks are provided by the current service provider.

21. CURRENT CONFIGURATION

- 21.1. The Agency has deployed Microsoft Teams together with AudioCodes internal Session Border Controllers (SBC) (one located at the PHC and one at the SHC to provide failover and disaster recovery). The architecture ensures that calls between SASSA users are routed internally and remains cost-free.
- 21.2. External calls are routed from the internal SBC to the current service provider's SBC and then to the SIP trunks for external breakout. One SIP trunk is provisioned at the PHC, with a secondary trunk provisioned at the SHC for redundancy and failover.
- 21.3. Each SIP trunk supports up to 2 500 concurrent calls and is scalable.

22. SERVICE REQUIREMENTS

The following are the Agencies requirements for SIP services for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

- 22.1. Implement, support, maintain, monitor and manage SIP trunks that should be connected as follows:
- 22.1.1. One x SIP trunk capable of handling 2500 concurrent calls connected to the SBC at the PHC. The SIP trunk should enable seamless capacity upgrade as and when required.

- 22.1.2. One x SIP trunk capable of handling 2500 concurrent calls connected to the SBC at the SHC. The SIP trunk should enable seamless capacity upgrade as and when required.
- 22.1.3. Both SIP trunks should be configured as Active-Active for load balancing and integration between the two SBCs.
- 22.1.4. Provide capacity and performance reports on both SIP trunks and provide itemised billing report for all external calls.
- 22.2. The successful bidder will be required to port the Agency's existing telephone numbers from the current service provider in line with regulations from the Independent Communications Authority of South Africa (ICASA). Refer to **Annexure D** for number ranges.
- 22.3. The bidder to provide call rates for all external calls. The rates may only be adjusted annually. SASSA has its own SBCs so all internal calls will remain free.
- 22.4. The bidder shall provide detailed tariffs for all external voice calls. Any adjustments to the applicable call rates shall be limited to an annual review cycle. As the Agency utilises its own Session Border Controllers, all internal calls will remain cost-free.
- 22.5. Bidders are required to complete **Annexure E** (Tariffs) and return to SASSA.

SECTION H: SERVICE TAKE ON

23. SERVICE TAKE-ON

23.1. The bidder must submit detailed project plan, migration methodology and risk mitigation strategy to ensure successful transition and service take on by 20 August 2026. With the support of the Agency, the successful bidder will be required to take the lead and liaise with the existing service providers, facilitate and coordinate all activities to ensure a smooth transition. The service take on should not affect SASSA business operations during office hours (Weekdays 07h00 – 17h00).

23.2. The bidder must provide CV's and relevant certificates of the key team members that will lead the Service Transition and Take On. The table below provides minimum requirements:

Role	Minimum Qualifications	Experience Requirements
Project Manager (PM)	Project Management qualification i.e. PMBOK, Prince 2	Minimum 5 years managing large-scale ICT projects.
Project Co-ordinator	Project Management qualification i.e. PMBOK, Prince 2	Minimum 3 years project management experience.
Project Administrator	Project Management qualification i.e. PMBOK, Prince 2	Minimum 1 year project management experience.
Solution Architect	<ul style="list-style-type: none">Enterprise Architecture certification (e.g., TOGAF)Advanced Networking/Security certification (CCNP/CCIE, CISSP or equivalent)	Minimum 5 years designing enterprise network & infrastructure solutions.
SD-WAN Technical Lead	Vendor certification on proposed solution.	<ul style="list-style-type: none">Minimum 3 years implementing/managing SD-WAN in multi-site environments.Active-active deployment experience.
Hosting Technical Lead	Data Centre Management Certification e.g. Certified Data Centre Professional (CDCP)	Minimum 5 years managing Tier 3 data centres or enterprise hosting services

Role	Minimum Qualifications	Experience Requirements
Security Technical Lead	Vendor certification on proposed security solution. Security certifications (CISSP/CISM, Cloud Security)	<ul style="list-style-type: none"> • Minimum 5 years managing enterprise security services. • Minimum 3 years experience with SASE/ZTNA/NGFW/IPS.
SIP/Telephony Technical Lead	Vendor certifications for SBC, Teams Direct Routing, etc.	Minimum 3 years implementing SIP trunk services in enterprise.

- 23.3. Bidders to acknowledge that during the take-on period the Agency shall not be billed for any services. Billing will commence from 20 August 2026 in line with the expiry of the existing contract. Billing will also not be retrospective.
- 23.4. Bidders shall ensure that during the transition, the Agency's network, systems and information remains secured and fully protected both from internal and external threats through the application of security seals on all server equipment prior to relocation.
- 23.5. All costs pertaining to service take on shall be included in the total bid price. This would include once off cost for installations, setup and configurations.

SECTION I: SERVICE MANAGEMENT AND OPERATIONS

24. SERVICE MANAGEMENT AND OPERATIONS

- 24.1. The bidder must provide an ITIL qualified National Service Delivery Manager with a minimum of 3 years' experience in managing similar services. Additionally, the bidder must provide 4 x CCNP qualified onsite frontline support staff, each with a minimum of 3 years' experience, to facilitate and ensure call resolution within agreed service level agreements. Onsite support shall include, but is not limited to, monitoring and supporting data line performance, as well as capacity management from SASSA Head Office where the support staff will be based.
- 24.2. The bidder must proactively monitor and maintain the WAN solution and related infrastructure to ensure solution reliability, performance and overall health. SASSA must be provided read-only access on all monitoring tools for independent monitoring and visibility. 10 nominated SASSA ICT staff must have access to all monitoring and reporting tools to enable oversight. All devices and software implemented as part of the solution should always be maintained and up to date.
- 24.3. The successful bidder should auto-log all incidents for outages and provide a Service Desk to log, record, update, manage and report on all requests, incidents, problems and changes related to the WAN solution. The Service Desk tool should be configured to include agreed service levels for performance management. Access to the Service Desk tool to be provided to 10 nominated individuals from the Agency to draw reports as and when required.
- 24.4. The bidder must comply with all SASSA ICT policies.

SECTION J: PRICING

25. SOLUTION PRICING

25.1. Pricing of this bid must be structured in line with the sections of the Bid document. Cost for all work required per section is to be included in the final cost for each section.

25.2. Bidders to provide further cost breakdown where necessary under each line item and sub-total and the overall bid price (Total) should be included.

#	Service Description		Price (Vat Inclusive)
ONCE OFF SERVICE TRANSITION AND TAKE-ON			
1	1.1	SD-WAN	
	1.2	Hosting Services (Co-location)	
	1.3	Network and Internet Access Security	
	1.4	Direct links to SASSA partners	
	1.5	Session Initiation Protocol Services	
ONGOING SERVICES FOR THE TERM OF THE CONTRACT			
2	SD-WAN		
3	Hosting Services (Co-location)		
4	Network and Internet Access Security		
5	Direct links to SASSA partners		
6	Session Initiation Protocol Services		
7	Service Management and Operations		
Sub Total			
15% of the sub-total (Ad-Hoc Services)			
Total Bid price including VAT			

SECTION K: EVALUATION OF THE BID

26. BID EVALUATION PRINCIPLES

26.1. **Proposals** will be evaluated in accordance with the 90/10 preference point system, as contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000). The evaluation shall be conducted in two stages, which will be as follows:

STAGE 1

- a) Phase 1: Special Conditions
- b) Phase 2: Functional Requirements Evaluation
- c) Phase 3: Administrative Compliance

STAGE 2

- a) Phase 1: Price and Specific goals

26.2. **STAGE 1: PHASE 1 – SPECIAL CONDITIONS**

26.2.1. Attendance of virtual compulsory briefing session and all bidders must register their full company details as proof of attendance.

26.2.2. Bidders must have a proven track record in providing the following services:
SD-WAN services and **Security Services**:

Bidders are required to present at a minimum of 2 reference letters from their clients where they implemented these services. The reference letters should be for implementation done in South Africa for South African clients. The reference letters should be signed and must include the following:

- Company name
- Company letterhead
- Contact details (Telephone number and E-mail address)
- Contact person
- Project start date (dd/mm/yyyy) and Project end date (dd/mm/yyyy) of projects successfully completed or in progress within the past 3 years.
- The Agency may contact any relevant personnel other than the signatory of the letter to verify the contents of the letter.

26.2.3. The bidder must be a partner with the original equipment manufacturer (OEM) for the equipment proposed in the SD-WAN solution. Provide a valid letter/s from the Original Equipment Manufacturer as proof of partnership.

26.2.4. Bidders must provide evidence that the proposed data centre facilities intended to host the Agency's Primary Hosting Centre (PHC) and Secondary Hosting Centre (SHC) meet Tier 3 (or higher) data centre reliability standards. Certification must confirm that the constructed facility meets the required reliability and redundancy standards, including concurrent maintainability of critical power, cooling and network infrastructure by providing **ONE** of the following Certifications:

- Uptime Institute Tier 3/4 Certification of Constructed Facility (TCCF),
- TIA-942 Rated-3 Site Certification.
- ISO/IEC 22237 certification (Data Centre Facilities and Infrastructures)
- ISAE 3402 Type 2 certification (Service Organization Control report verifying design and operating effectiveness of internal controls over a specified period)

Note: Tier Design Certifications (TCDD), design reviews or letters of intent on their own will not be accepted as evidence of compliance.

26.2.5. In addition to infrastructure certification, the data centre operator must submit a valid ISO/IEC 27001 certification for Information Security Management Systems as well ISO 9001 certification (Quality Management Systems).

26.2.6. If the bidder does not own the proposed data centre facility, the bidder must provide a letter of agreement, authorization or partnership from the data centre owner or operator confirming that the bidder is authorized to provide hosting services using the specified facility for the duration of the contract. The letter must:

- Be issued on the official letterhead of the data centre owner/operator.
- Clearly identify the data centre facility being proposed.
- Confirm that the bidder has the right to host and operate the required infrastructure for the Agency within the facility.

- Include the contact details of the issuing organization for verification purposes.

26.2.7. Bidders must have a proven track record in providing **Mail Filtering Services**.

Bidders are required to present at a minimum of 2 reference letters from their clients where they implemented these services. The reference letters should be for implementation done in South Africa for South African clients. The reference letters should be signed and must include the following:

- Company name
- Company letterhead
- Contact details (Telephone number and E-mail address)
- Contact person
- Project start date (dd/mm/yyyy) and Project end date (dd/mm/yyyy) of projects successfully completed or in progress within the past 5 years.
- The Agency may contact any relevant personnel other than the signatory of the letter to verify the contents of the letter.

26.2.8. Bidders must have a proven track record in providing **SIP Services**. Bidders are required to present at a minimum of 2 reference letters from their clients where they implemented these services. The reference letters should be for implementation done in South Africa for South African clients. The reference letters should be signed and must include the following:

- Company name
- Company letterhead
- Contact details (Telephone number and E-mail address)
- Contact person
- Project start date (dd/mm/yyyy) and Project end date (dd/mm/yyyy) of projects successfully completed or in progress within the past 5 years.
- The Agency may contact any relevant personnel other than the signatory of the letter to verify the contents of the letter.

NOTE: FAILURE TO COMPLY WITH THE ABOVE WILL INVALIDATE YOUR BID AND WILL NOT BE EVALUATED FURTHER.

26.3. STAGE 1: PHASE 2

26.3.1. **Phase two** of the evaluation will cover Functional Requirements Evaluation.

Responses to the functional requirements must be submitted as directed,

using the **SASSA WAN SERVICES BID RESPONSE TEMPLATE** which will be provided as an electronic copy a day after the compulsory briefing session. The table here-below contains the weights of each Functional Requirements component. The bidders who score less than 70 of the 100 points of the Functionality Points will be disqualified and thus will not be evaluated further.

The technical evaluation will be scored as follows:

Values: **1= Poor; 2=Average; 3= Good; 4 = Very Good; 5= Excellent**

Poor	Does not meet criteria; insufficient for performance requirements.
Average	Less than acceptable, missing key components, or shows high risks
Good	Proposal meets minimum requirements, adequate for performance needs.
Very Good	Proposal meets all requirements, above-average compliance, with minor, if any, weaknesses.
Excellent	Proposal exceeds requirements, offers innovative solutions, and provides high confidence.

The table below contains the weights of each Expected Deliverable component.

Phase Two – Functionality Criteria	Weights
SD-WAN	20
Hosting Services (Co-location)	20
Security and Internet Services	20
Direct links to SASSA partners	10
Session Initiation Protocol Services	10
Service Transition and Take-On	10
On-site Dedicated resources	10
TOTAL	100

26.4. STAGE 1: PHASE 3

- Bidders must submit a physical document through the Tender Box at the stipulated address and are encouraged to submit an electronic copy of (duplicate) through the e-Tender Portal. Should there be discrepancies/contradictions between the physical and electronic documents, the physical documents will take precedence. No cloud-based links, email submissions or externally hosted documents will be accepted.

EVALUATION CRITERIA
Administrative Compliance
Bidders must submit the following: <ul style="list-style-type: none">• Valid Tax Compliance Status PIN• Proof of company registration with Central Supplier Database• Completion of all SBD forms.

26.5. STAGE 2: PRICE AND SPECIFIC GOALS

26.5.1. Evaluation criteria on price and specific goals is as per the table below. The proposal shall be evaluated in accordance with 90/10 principle. 90 points will be for price and 10 points will be for specific goals:

Price and Specific Goals	100
Price	90
Specific Goals	10

Price

$$Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

P_{min} = Price of lowest acceptable tender

Specific Goals

Preference points will be awarded to a bidder for attaining the specific goals in accordance with the table below:

Specific Goals	Number of points (90/10 system)
B-BBEE Status Level 1-2 contributor with at least 51% black women ownership	10
B-BBEE Status Level 3-4 contributor with at least 51% women ownership	9
B-BBEE Status Level 1-2 contributor with at least 51% black youth or disabled ownership	8
B-BBEE Status Level 1-2 contributor	7
B-BBEE Status Level 3-8 contributor with at least 51% youth or disabled ownership	5
B-BBEE Status Level 3-4 contributor	3
B-BBEE Status Level 5-8 contributor	2
Others	0
Note: In the event of a bidder claiming more than one specific goal category, SASSA will allocate points based on specific goal with the highest points.	

26.5.2. Bidders must submit a B-BBEE verification certificate from a verification agency accredited by the South African National Accreditation System (SANAS) or certified copies thereof and/or a CSD MAAA number.

26.5.3. Failure to submit the required documents shall be interpreted to mean that preference points for specific goals are not claimed

26.5.4. A trust, consortium or joint venture (including unincorporated consortia and joint venture) must submit a consolidated B-BBEE Status Level Verification certificate for this bid.

27. CONTRACT DURATION

27.1 The duration of the contract will be for a period of five (5) years.

28. BID CONDITIONS

28.1. The Agency will contract and also conclude Service Level Agreement(s) with the successful bidder(s).

28.2. SASSA reserves the right to award the bid in part.

28.3. The Agency further reserves the right to:

- Not to award the bid to any Service Provider
- Cancel the bid

28.4. The General Conditions as stipulated by the National Treasury will be applicable.
<http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/default.aspx>

28.5. SASSA reserves the right to negotiate the price with the preferred bidder.

28.6. SASSA will not consider late bids.

28.7. SASSA will not be held liable for any expenses incurred by the service providers in preparing and submitting the bids.

ANNEXURE A: OFFICE LIST AND BANDWIDTH REQUIREMENTS

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
HEAD OFFICE	SASSA Head Office	500Mbps	500Mbps	25°44'50.8"S 28°12'15.5"E	501 Prodinsa Building c/o Steve Biko and Pretorius
NORTHERN CAPE	Barkly West Local Office	10Mbps	10Mbps	28°32'00.7"S 24°31'10.1"E	8 Tinus Du Plessis Street, Barkly West
	Bendel Local Office	10Mbps	10Mbps	26°59'51.6"S 23°39'10.8"E	House No: H89, Bendel Agriculture
	Brandvlei Local Office	10Mbps	10Mbps	30°27'55.6"S 20°29'16.0"E	454 Main Street, Brandvlei
	Britstown Local Office	10Mbps	10Mbps	30°35'10.5"S 23°29'41.5"E	Dahlia Street, Community Hall, Proteaville
	Calvinia Local Office	20Mbps	20Mbps	31°27'36.0"S 19°45'58.5"E	2 Le Roux Street, Calvinia
	Carnarvon Local Office	10Mbps	10Mbps	30°57'30.9"S 22°07'38.0"E	737 Lang Street, Carnarvon
	Churchill Local Office	20Mbps	20Mbps	27°16'30.5"S 23°28'59.0"E	D322, Cardinton Road, Churchill
	Colesberg Local Office	10Mbps	10Mbps	30°42'55.5"S 25°06'02.3"E	Corner Main Road & Church Street, One Stop Centre, Colesberg
	Corless Road Local Office	20Mbps	20Mbps	28°43'38.5"S 24°44'23.1"E	6 Corless Road, West End, Kimberley
	Danielskuil Local Office	10Mbps	10Mbps	28°10'53.6"S 23°32'42.4"E	215 Galloway Street, Danielskuil
	De Aar District Office	50Mbps	50Mbps	30°38'54.4"S 24°00'38.3"E	10 McIvor Street, De Aar
	Deben Local Office	10Mbps	10Mbps	27°35'45.0"S 22°52'28.0"E	1 Gembok Street, Deben
	Delporthoop Local Office	10Mbps	10Mbps	28°25'24.2"S 24°18'50.5"E	579 Magau Street, Tidimalo Municipality, Delporthoop
	Dithakong Local Office	10Mbps	10Mbps	27°04'36.1"S 23°55'43.3"E	No street address
	Douglas Local Office	10Mbps	10Mbps	29°03'23.4"S 23°46'32.0"E	36 Arnot Street, Douglas
	Florianville Local Office	10Mbps	10Mbps	28°43'07.3"S 24°45'59.7"E	2 Mopani Road, Florianville, Kimberley
	Kimberley District Office	50Mbps	50Mbps	28°44'29.7"S 24°45'54.7"E	39 Chapel Street, Kimberley
	Fraserburg Local Office	10Mbps	10Mbps	31°54'53.8"S 21°30'40.4"E	Kerk Street, Fraserburg
	Garies Local Office	20Mbps	20Mbps	30°33'42.6"S 17°59'24.1"E	34 Main Street, Garies
	Gasegonyana Local Office	20Mbps	20Mbps	27°27'42.5"S 23°26'20.7"E	13 - 17 Mahindra Building, Main Road, Kuruman
	Griekwastad Local Office	10Mbps	10Mbps	28°50'51.4"S 23°15'07.4"E	8 Burchell Street, Griekwastad
	Groblershoop Local Office	10Mbps	10Mbps	28°53'44.7"S 21°58'51.8"E	103 Oranje Street, Groblershoop

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Hanover Local Office	10Mbps	10Mbps	31°04'04.7"S 24°26'41.3"E	260 Rhyneveld Street, Hanover
	Hartswater Local Office	10Mbps	10Mbps	27°45'16.5"S 24°48'36.1"E	20 DF Malan Street, Hartswater
	Hopetown Local Office	10Mbps	10Mbps	29°37'33.9"S 24°05'09.8"E	14 Cross Street, Hopetown
	Jan Kempdorp Local Office	10Mbps	10Mbps	27°54'55.1"S 24°50'17.9"E	9 Piet Retief Street, Jan Kempdorp
	Kakamas Local Office	10Mbps	10Mbps	28°46'12.1"S 20°37'00.6"E	58 Voortrekker Road, Kakamas
	Keimoes Local Office	10Mbps	10Mbps	28°42'23.3"S 20°58'13.6"E	19 Lang Street, Keimoes
	Kenhardt Local Office	10Mbps	10Mbps	29°20'42.9"S 21°09'14.3"E	2 Brussel Street, Kenhardt
	Kimberley Regional Office	100Mbps	100Mbps	28°44'24.5"S 24°45'50.7"E	33 Du Toitspan Road, Kimberley
	Kuruman District Office	50Mbps	50Mbps	27°27'42.5"S 23°26'20.7"E	13 - 17 Mahindra Building, Main Road, Kuruman
	Laxey Local Office	10Mbps	10Mbps	26°43'22.8"S 23°10'00.1"E	Laxey Clinic, Laxey
	Nieuwoudtville Local Office	10Mbps	10Mbps	31°22'06.1"S 19°06'57.2"E	1 Lelie Street, Nieuwoudtville
	Noupoort Local Office	10Mbps	10Mbps	31°10'41.6"S 24°57'10.1"E	10 Shaw Street, Noupoort
	Olifantshoek Local Office	10Mbps	10Mbps	27°56'07.7"S 22°44'06.5"E	2 Kudu Street, Olifantshoek
	Pampierstad Local Office	10Mbps	10Mbps	27°46'48.7"S 24°41'13.3"E	Stand No 3133 Unit 1, Pampierstad
	Petrusville Local Office	10Mbps	10Mbps	30°04'56.3"S 24°39'28.2"E	1 Visagie Street, Petrusville
	Phillipstown Local Office	10Mbps	10Mbps	30°26'09.0"S 24°28'22.9"E	Municipal Building, Green Street, Phillipstown
	Pofadder Local Office	10Mbps	10Mbps	29°07'39.0"S 19°23'47.5"E	720 Voortrekker Street, OLD FNB BANK, Pofadder
	Port Nolloth Local Office	10Mbps	10Mbps	29°15'23.0"S 16°52'04.8"E	1 Beach Road, (One Stop Child Justice Centre), Port Nolloth
	Postmasburg Local Office	20Mbps	20Mbps	28°19'51.9"S 23°03'53.8"E	24 Randjie, Postmasburg
	Prieska Local Office	10Mbps	10Mbps	29°40'04.5"S 22°45'18.9"E	1091 School Street, Bonteheuwel, Prieska
	Kimberley Records Management Centre	50Mbps	50Mbps	28°42'54.9"S 24°46'11.5"E	3 Edison Road, Ashburnham, Kimberley
	Richmond Local Office	10Mbps	10Mbps	31°24'55.0"S 23°56'40.9"E	House No 3, Brink Street, SAPS Complex, Richmond
	Rietfontein Local Office	10Mbps	10Mbps	26°44'30.8"S 20°01'39.8"E	350 Daan Swanepoel Street, Community Hall, Rietfontein
	Ritchie Local Office	10Mbps	10Mbps	29°02'14.4"S 24°35'06.0"E	375e Opperman Street, Rietvale, Ritchie

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Roodepan Local Office	10Mbps	10Mbps	28°40'07.0"S 24°43'20.5"E	Starling Street, Roodepan, Kimberley
	Springbok District Office	50Mbps	50Mbps	29°39'50.2"S 17°53'02.1"E	8 Hospital Street, Springbok, 8240
	Steinkopf Local Office	10Mbps	10Mbps	29°15'43.3"S 17°44'00.7"E	2 Kerk Street, Steinkopf
	Tlhokomelo Local Office	50Mbps	50Mbps	28°42'50.6"S 24°42'57.8"E	Thusong Centre, Matanzima Street, Mankurwane, Kimberley
	Upington District Office	20Mbps	20Mbps	28°27'23.6"S 21°14'55.9"E	46 Schroder Street, Upington
	Upington Local Office	50Mbps	50Mbps	28°27'26.8"S 21°14'52.2"E	38 Schroder Street, Upington
	Victoria West Local Office	10Mbps	10Mbps	31°24'14.5"S 23°06'39.7"E	59 Church Street, Victoria West 7070
	Warrenton Local Office	10Mbps	10Mbps	28°06'42.5"S 24°50'47.3"E	6 Mark Street, Warrenton
	Williston Local Office	10Mbps	10Mbps	31°20'23.9"S 20°55'08.5"E	3 Lutz Street, Williston
EASTERN CAPE	Regional Office	100Mbps	100Mbps	33° 0'37.41"S 27°55'1.82"E	Old BKB Building, 8 Merino Street, Arcadia, East London
	RMC	50Mbps	50Mbps	33° 1'51.62"S 27°52'54.30"E	5 Stormberg Road, Gately, East London
	Alfred Nzo DO & Mt Ayliff LO	50Mbps	50Mbps	30°48'2.24"S 29°22'3.69"E	Mgungutho Building, 201 Ntsizwa Street, Mount Ayliff
	Bizana	50Mbps	50Mbps	30°51'44.28"S 29°51'4.99"E	Ntshebe Building, 79 Upper Main Street, Bizana
	Matatiele	50Mbps	50Mbps	30°20'36.35"S 28°48'31.73"E	SASSA Building, 99 Main Street, Matatiele
	Mt Frere	50Mbps	50Mbps	30°53'41.49"S 28°59'51.86"E	NM Mpiti Building, 241 Main Street, Mount Frere
	Ntabankulu	50Mbps	50Mbps	30°57'43.68"S 29°18'7.93"E	Magistrate Office Residence, Main Street, Ntabankulu
	Amatole DO & East London LO	50Mbps	50Mbps	33° 0'50.49"S 27°54'16.18"E	Octoproc House Building, 34 Argyle Street, East London
	Adelaide	10Mbps	10Mbps	32°42'19.16"S 26°17'56.43"E	Old Bowling Club Building, 3 Plein Street, Adelaide
	Alice	20Mbps	20Mbps	32°47'21.12"S 26°50'17.91"E	Post Office Building, Pool Street, Alice
	Butterworth	50Mbps	50Mbps	32°19'41.08"S 28° 8'31.24"E	SASSA Building, 54 Bell Street, Butterworth
	Centane	20Mbps	20Mbps	32°30'36.21"S 28°19'9.83"E	Thusong Centre, Bell Street, Centane
	Dimbaza	10Mbps	10Mbps	32°50'1.40"S 27°12'22.03"E	Dept. of Social Development, 304 Main Street, Dimbaza

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Duncan Village	50Mbps	50Mbps	33° 0'26.78"S 27°52'55.54"E	Shopping Mall, Cnr of Florence Street and Douglas Smith Highway, Duncan Village, East London
	Elliotdale	50Mbps	50Mbps	31°58'6.31"S 28°41'4.59"E	Thusong Centre, Main Street, Elliotdale
	Fort Beaufort	20Mbps	20Mbps	32°46'28.20"S 26°37'58.63"E	SASSA Building, 1 Somerset Street, Fort Beaufort
	Idutywa	50Mbps	50Mbps	32° 5'55.59"S 28°18'10.43"E	SASSA Building, 104 Church Line Street, Idutywa
	Keiskammahoek	20Mbps	20Mbps	32°40'57.92"S 27° 9'10.32"E	SASSA Building, 826 Main Street, Keiskammahoek
	King Williams Town	50Mbps	50Mbps	32°52'29.32"S 27°23'16.83"E	Dept. of Home Affairs Building, Durban Street, King Williams Town
	Mdantsane 1	50Mbps	50Mbps	32°56'10.32"S 27°45'58.30"E	Social Development Building, 2041 Mazaule Street, Zone 2, Mdantsane
	Mdantsane 2	50Mbps	50Mbps	32°56'7.75"S 27°44'28.93"E	Mdantsane Shopping Mall, Cnr Billie Rd & Qumza Highway, NU6, Mdantsane
	Middledrift	10Mbps	10Mbps	32°49'8.04"S 26°59'23.47"E	Mkwayi Street or 139 Nkwali Street (Behind the Municipality), Middledrift
	Ngqamakwe	20Mbps	20Mbps	32°12'14.48"S 27°56'32.36"E	78 Blythswood Street (Erf 78), Ngqamakwe
	Peddie	20Mbps	20Mbps	33°11'50.97"S 27° 7'16.47"E	Social Development Building, 10 Hamburg Road on R345 (Erf 11), Peddie
	Stutterheim	50Mbps	50Mbps	32°34'12.63"S 27°25'35.70"E	49 Hill Street, Stutterheim
	Willowvale	20Mbps	20Mbps	32°15'55.21"S 28°30'11.57"E	Old Library Building, 40 Main Street, Willowvale
	Zwelitsha	20Mbps	20Mbps	32°55'0.41"S 27°25'36.84"E	Home Affairs Building, 1A Stand Street, Zone 3 (Erf 41), Zwelitsha
	Chris Hani DO & Queenstown LO	50Mbps	50Mbps	31°53'47.42"S 26°52'17.04"E	Sanlam Building, 10 Hexagon Street, Queenstown
	Cala	20Mbps	20Mbps	31°31'22.72"S 27°41'43.73"E	SASSA Building, 456 Komani Avenue, Cala
	Cofimvaba	50Mbps	50Mbps	32° 0'13.88"S 27°35'4.77"E	Sakauli Premises, 166 Plantation Road (South Street), Cofimvaba
	Cradock	20Mbps	20Mbps	32°10'5.51"S 25°37'4.07"E	Sanlam Building, 4 Adderley Street
	Engcobo	50Mbps	50Mbps	31°40'28.35" 28° 0'4.62"E	101 Elliot Road, Engcobo

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Indwe	10Mbps	10Mbps	31°28'16.81"S 27°20'27.46"E	SASSA Building, Cornish Street (3 Fletcher Str), Indwe
	Lady Frere	20Mbps	20Mbps	31°42'6.78"S 27°14'4.89"E	SASSA Building, 43 Indwe Road, Lady Frere
	Middelburg	10Mbps	10Mbps	31°29'52.02"S 25° 0'19.90"E	SASSA Building, 17 Meintjies Street, Middelburg
	Tsomo	10Mbps	10Mbps	32° 2'13.10"S 27°49'15.77"E	SASSA Building, 38 Stand Street, Tsomo
	Whittlesea	20Mbps	20Mbps	32°10'23.75"S 26°49'14.64"E	Home Affairs building, 169 Victoria Street, Whittlesea
	Joe Gqabi DO & Aliwal North LO	50Mbps	50Mbps	30°41'39.76"S 26°42'30.97"E	Old Balmoral Hotel, 74 Somerset Street, Aliwal North
	Burgersdorp	10Mbps	10Mbps	30°59'51.46"S 26°19'55.28"E	SASSA Building, 5 Navarre Street, Burgersdorp
	Maclear	20Mbps	20Mbps	31° 4'7.69"S 28°20'55.86"E	SASSA Building, Old Municipal Building, 18 Van Riebeeck Road, Maclear
	Mt Fletcher	20Mbps	20Mbps	30°41'42.41"S 28°30'12.70"E	Tailor Buequest Hospital, Malukazi Residence (294 MTF 03 RD), Mount Fletcher
	Sterkspruit	50Mbps	50Mbps	30°31'41.08"S 27°22'10.49"E	SASSA Building, 80 Van Tonder Street, Sterkspruit
	Bethelsdorp	50Mbps	50Mbps	33°53'43.02"S 25°31'48.07"E	Cleary Park Shopping Centre, Shop No. NG19 - NG20, Cnr Normanmiddleton Street and Stanford Street, Gqeberha
	Ibhayi	50Mbps	50Mbps	33°54'33.14"S 25°34'56.12"E	Social Development Building, 1B Struanway, Struandale, Gqeberha
	Motherwell	50Mbps	50Mbps	33°49'10.98"S 25°35'11.02"E	SASSA Building, 6 Weza Street, NU6, Motherwell, Gqeberha
	Uitenhage	50Mbps	50Mbps	33°46'11.18"S 25°24'4.92"E	82 Constitution Road, Uitenhage
	Walmer	50Mbps	50Mbps	33°59'2.89"S 25°35'42.17"E	SASSA Building, Cnr of Community Street and Smallman Street, Gqeberha
	Zwide	50Mbps	50Mbps	33°51'33.39"S 25°33'19.41"E	SASSA Building, 23 Koyana, ERF 51070, Zwide
	OR Tambo DO	50Mbps	50Mbps	31°35'29.71"S 28°47'22.64"E	Steve Motors Building, 26 Victoria Street (Cnr Victoria & Maderia), Mthatha
	Flagstaff	50Mbps	50Mbps	31° 4'55.82"S 29°29'34.18"E	Vatsha Building, 20 Main Road, Flagstaff
	Libode	50Mbps	50Mbps	31°32'49.06"S 29° 1'10.38"E	Teba Building, 77 Cloete Street, Libode

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Lusikisiki	50Mbps	50Mbps	31°21'18.12"S 29°33'8.46"E	College of Education, 8 Main Street, Lusikisiki
	Mqanduli	50Mbps	50Mbps	31°49'4.39"S 28°45'45.64"E	SASSA Building, 13 Main Street, Mqanduli
	Nqgeleni	50Mbps	50Mbps	31°40'25.18"S 29° 2'0.26"E	SASSA Building, King George Road, Nqgeleni
	Port St Johns	50Mbps	50Mbps	31°37'12.90"S 29°32'17.39"E	SASSA Building, Kloof Street, Port St Johns
	Qumbu	50Mbps	50Mbps	31° 9'48.21"S 28°52'2.49"E	Nomaka House, 1060 main Street (Aubert Street), Qumbu
	Tsolo	50Mbps	50Mbps	31°18'30.98"S 28°45'9.68"E	Squares Building, 99 Main Str (99 Thursron Str), Tsolo
	Umtata	50Mbps	50Mbps	31°35'28.36"S 28°47'15.51"E	KD Matanzima Building, Victoria Street, Mthatha
	Sarah Baartman DO	50Mbps	50Mbps	33°57'26.82"S 25°37'5.54"E	Starport Building, 140 Govan Mbeki Avenue, 19th & 20th Floor, Gqeberha
	Graaff-Reinet	20Mbps	20Mbps	32°14'56.75"S 24°32'17.91"E	SASSA Building, 21 Market Square, Graaff-Reinet
	Grahamstown	50Mbps	50Mbps	33°18'32.49"S 26°31'49.37"E	Laboria House, 8 Campbell Street (Cnr of High St and Campbell St), Grahamstown
	Humansdorp	50Mbps	50Mbps	34° 1'50.15"S 24°46'15.93"E	Home Affairs Building, 30 Bureau Street, Humansdorp
	Kareedouw	20Mbps	20Mbps	33°57'18.07"S 24°17'48.41"E	SASSA Building, Keet Street, Kareedouw
	Kirkwood	20Mbps	20Mbps	33°23'58.90"S 25°26'38.06"E	SASSA Building, 7 Voortrekker Street, Kirkwood
	Port Alfred	20Mbps	20Mbps	33°35'31.14"S 26°53'1.68"E	SASSA Building, 25 Mansonic Street, Port Alfred
	Somerset East	20Mbps	20Mbps	32°43'9.09"S 25°35'3.38"E	SASSA Building, 96 Nojoli Street, Somerset East
	Willowmore	10Mbps	10Mbps	33°17'45.22"S 23°29'24.47"E	SASSA Building, 57 Wehmeyer Street, Willowmore
GAUTENG	Alexandra Local Office	20MBPS	20MBPS		Pan Africa Shopping Centre (Pan Africa Mall), Corner of Watt Avenue & Third Avenue, Alexandra, Johannesburg, 2191
	Atteridgeville / Saulsville Local Office	20Mbps	20Mbps		Prasa Building, Cnr Tsamaya & K54 Road, Saulsville, 0006

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Benoni Local Office	50Mbps	50Mbps		87 Elston Ave, Benoni, Gauteng, 1500
	Bronkhorstspuit	20Mbps	20Mbps		Shop 44, Farmbel, 46 Kruger St, Erasmus, Bronkhorstspuit, 1020
	Carltonville Local Office	20Mbps	20Mbps		Palladium St, Carletonville, 2500
	Chiawelo Local Office	20Mbps	20Mbps		989 Tshabuse St, Chiawelo, Soweto, 1818
	Dobsonville Local Office	20Mbps	20Mbps		Luthuli St, Dobsonville, Johannesburg, 1863
	Duduza Local Office	20Mbps	20Mbps		1 Nala Street, Duduza, Nigel, 1496
	Ekangala Local Office	10Mbps	10Mbps		Ekangala Thusong Service Centre, located in Section 4, Ekangala, 1021
	Ekurhuleni District Office	50Mbps	50Mbps		40 Catlin Street, Germiston, 1400
	Eldorado Park Local Office	20Mbps	20Mbps		13 Link Court, Eldorado Park Ext 5, Eldorado Park, Johannesburg, 1811
	Ennerdale Local Office	20Mbps	20Mbps		1433 Ulysses Crescent, Ennerdale, 1830
	Fochville Local Office	20Mbps	20Mbps		29 President St, Fochville, Johannesburg, 2515
	Garankuwa Local Office	50Mbps	50Mbps		Zone 15, First Street &, 1 Main St, Ga-Rankuwa Industrial Twp, Ga-Rankuwa, 0208
	Germiston Local Office	50Mbps	50Mbps		40 Catlin Street, Germiston, 1400
	Heidelberg Local Office	20Mbps	20Mbps		52 Schoeman St, Industrial, Heidelberg - GP, 1441
	Johannesburg District Office	100Mbps	100Mbps		223 Smit Street, Braamfontein, Johannesburg, Gauteng, 2000
	Johannesburg Local Office	50Mbps	50Mbps		1 De Villiers Street, Johannesburg, 2000
	Johannesburg Regional Office	100Mbps	100Mbps		222 Smit Street, Braamfontein, Johannesburg, Gauteng, 2000
	Kagiso Local Office	20Mbps	20Mbps		8740 Kagiso Ave, Kagiso, Krugersdorp, 1754
	Kempton Park (no building as yet)	20Mbps	20Mbps		Corner of CR Swart Drive & Pretoria Road, Kempton Park CBD, Kempton Park, 1619
	Khutsong Local Office	20Mbps	20Mbps		Plot1 of Stand, 1 Sompane Dr, Khutsong, Carletonville, 2502

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Krugersdorp Local Office	50Mbps	50Mbps		58 Von Brandis St, Krugersdorp, 1740
	Kwa-Thema Local Office	20Mbps	20Mbps		24502 Nkosi Street, Kwa-Thema, Springs, 1575
	Lenasia Local Office	20Mbps	20Mbps		8 Protea Avenue, Lenasia, Johannesburg, 1821
	Mafatsane Local Office	20Mbps	20Mbps		2845 Union Rd, Evaton Small Farms, Evaton, 1985
	Mamelodi Local Office	50Mbps	50Mbps		Mamelodi Mall, Mahube Valley, Pretoria, 0147
	Maponya Local Office	20Mbps	20Mbps		Maponya Mall, 1809 Chris Hani Road, Klipspruit, Soweto, 1862
	Meyerton Local Office	20Mbps	20Mbps		34 Galloway St, Meyerton, Vereeniging, 1960
	Midrand Local Office	50Mbps	50Mbps		Old Pretoria Road & Church Street, Grand Central, Midrand, 1685
	Nigel Local Office	20Mbps	20Mbps		27 Court Street, Nigel, 1490
	Orange Farm Local Office	20Mbps	20Mbps		Peoples Centre, Next to SAPS Orange Farm ext 6, Link Rd, Stretford, Orange Farm, 1805
	Orlando West Local Office	20Mbps	20Mbps		Moleofi Street, Orlando West, Johannesburg, 1804
	Pretoria Local Office	50Mbps	50Mbps		363 Pretorius St, Pretoria Central, Pretoria, 0002
	Randfontein Local Office	50Mbps	50Mbps		78 Main Reef Rd, Randfontein, 1760
	Ratanda Local Office	20Mbps	20Mbps		Makoe St &, Tshungu St, Ratanda, 1443
	Reiger Park Local Office	10Mbps	10Mbps		St Antony Church, 112 St. Anthony Road, Reiger Park, 1459
	Roodepoort Local Office	20Mbps	20Mbps		40 Hoofd St, Roodepoort, 1724
	Sebokeng Local Office	50Mbps	50Mbps		3 Moshoeshoe St, Sebokeng Hospital, Sebokeng, 1983
	Sedibeng District Office	50Mbps	50Mbps		65 Grey Ave, Vereeniging, 1939
	Soshanguve Local Office	50Mbps	50Mbps		Nafcoc Supplying Centre, 20 Buitenkant St, Soshanguve, Pretoria, 0152
	Springs Local Office	50Mbps	50Mbps		20 6th Ave, Springs New, Springs, 1560
	Temba Local Office	20Mbps	20Mbps		Temba Rural, Temba, 0407

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Tembisa 1 (RabaSotho)	20Mbps	20Mbps		256 Andrew Mapheto Drive, Thembisa, Johannesburg, 1632
	Tembisa 2 (Winnie Mandela)	20Mbps	20Mbps		9044 Margaret Zuma Street, Tembisa, 1632
	The Document Warehouse	50Mbps	50Mbps		5 Krag Street, Selby, Johannesburg, 2001
	Tokoza Local Office	50Mbps	50Mbps		8015 Khumalo Street, Tokoza, Gauteng, 1426
	Tsakane Local Office	20Mbps	20Mbps		10890 Zulu Street, Tsakani, Brakpan, 1548
	Vosloorus Local Office	20Mbps	20Mbps		6122 Ditshego Road & Hattingh Drive, Vosloorus Ext 1, Vosloorus, 1475
FREE STATE	Free State Regional Office & Mangaung Metro DO/LO	100Mbps	100Mbps	29°07'04.8"S 26°13'04.2"E	Cnr. Aliwal and Saint Andrews Street, Bloemfontein
	RMC	50Mbps	50Mbps	29°09'16.3"S 26°13'06.8"E	256 Oliver Tambo Rd, Hamilton, Bloemfontein,
	Botshabelo Local Office	50Mbps	50Mbps	29°13'52.3"S 26°42'29.6"E	RCM Complex, Botshabelo
	Thabanchu Local Office	20Mbps	20Mbps	29°12'25.2"S 26°50'15.2"E	Ratlou Complex, Hospital Road, Thabanchu
	Smithfield DO/LO	50Mbps	50Mbps	30°12'54.3"S 26°32'11.6"E	24 Church street, Smithfield
	Jagersfontein Local Office	10Mbps	10Mbps	29°46'52.4"S 25°26'01.2"E	2330 Itumeleng, Jagersfontein
	Koffiefontein Local Office	10Mbps	10Mbps	29°25'38.4"S 24°59'54.2"E	3 Du Preez st, Koffiefontein
	Trompsburg Local Office	10Mbps	10Mbps	30°01'38.7"S 25°46'45.1"E	Thusong Centre, 398 Boysen Street, Trompsburg
	Zastron Local Office	10Mbps	10Mbps	30°17'48.4"S 27°05'36.6"E	331 Matlakeng Location (Old Matlakeng Clinic), Zastron
	Welkom DO/LO	50Mbps	50Mbps	27°58'49.8"S 26°45'41.4"E	Cnr. Jan HofMeyer & Koppie Alleen Street, Welkom
	Bothaville Local Office	20Mbps	20Mbps	27°22'30.4"S 26°39'10.6"E	8778 Mokgagge St, Kgotsong, Bothaville
	Hertzogville Local Office	10Mbps	10Mbps	28°07'37.2"S 25°30'16.9"E	122 Stuis Street, Hertzogville
	Odendaalsrus Local Office	20Mbps	20Mbps	27°51'22.3"S 26°45'34.0"E	438 Pompei Street, Kutlwanong, Odendaalsrus
	Winburg Local Office	10Mbps	10Mbps	28°30'47.8"S 27°00'24.5"E	1 Stern Street, Winburg

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Qwaqwa DO/LO	50Mbps	50Mbps	28°32'03.4"S 28°47'41.5"E	Old Post Office Building, De Beeld Road, QwaQwa
	Bethlehem Local Office	50Mbps	50Mbps	28°13'51.8"S 28°18'54.3"E	Corner Malan and Rechtern Street, Bethlehem
	Harrismith Local Office	10Mbps	10Mbps	28°15'13.7"S 29°05'52.2"E	2220 Ntshingela Street, 42nd Hill, Harrismith
	Vrede Local Office	10Mbps	10Mbps	27°25'05.9"S 29°10'27.4"E	1451 Vilane Street, Thembalihle, Vrede
	Senekal Local Office	20Mbps	20Mbps	28°20'36.2"S 27°37'50.1"E	2906 Johnstone Street, Matwabeng, Senekal
	Ficksburg Local Office	10Mbps	10Mbps	28°53'16.2"S 27°52'47.9"E	317 Lekota Street, Meqheleng, Ficksburg
	Ladybrand Local Office	10Mbps	10Mbps	29°10'39.3"S 27°28'06.9"E	2104 Mamatleng drive, Mantatseng, Ladybrand
	Tweespruit Local Office	10Mbps	10Mbps	29°11'41.4"S 27°01'48.7"E	1 Borwa, Tweespruit
	Sasolburg DO/LO	50Mbps	50Mbps	26°48'40.0"S 27°49'36.3"E	10 NJ van der Merwe Street, Sasolburg
	Frankfort Local Office	10Mbps	10Mbps	27°16'34.3"S 28°29'31.1"E	22 Van Reenen Street, Frankfort
	Kroonstad Local Office	50Mbps	50Mbps	27°39'38.2"S 27°14'11.1"E	24 Reitz Street, Kroonstad
WESTERN CAPE	Athlone Metro-01 Local Office	50Mbps	50Mbps	33°57'38.3"S 18°30'08.1"E	Melofin Building, 94 C/o Birfwood Str & Klipfontein Rd, Athlone, 7764
	Atlantis Sherwood Western Coast Service Office	20Mbps	20Mbps	33°33'24.0"S 18°29'45.7"E	Atlantis Thusong Centre, No.1 Nottingham Street, Sherwood Park, Atlantis
	Beaufort West Local Office	20Mbps	20Mbps	32°21'03.3"S 22°34'59.0"E	93 Donkin Street, Beaufort West, 6970
	Bellville Metro-01 Local Office	50Mbps	50Mbps	33°54'06.3"S 18°38'31.3"E	1 Petrusa Street, Bellville, 7535
	Bongolethu Eden Karoo (Oudtshoorn) Local Office	50Mbps	50Mbps	33°36'09.9"S 22°14'14.2"E	Bongolethu Thuson Centre, 3 12th Avenue, Oudtshoorn, 6620
	Bredasdorp Boland Overberg Service Office	10Mbps	10Mbps	34°32'07.2"S 20°03'14.1"E	Bredasdorp Thusong Centre, Cnr Park Street and Ou Meule Street, Bredasdorp
	Caledon Boland Overberg Local Office	20Mbps	20Mbps	34°14'12.0"S 19°25'31.4"E	1 Cemetery Rd, Caledon, 7230
	Ceres Witzenberg Bella Vista Office	10Mbps	10Mbps	33°20'00.6"S 19°18'36.7"E	Witzenberg Thusong Centre, Panoramaweg, Bella Vista, Ceres
	Eerste River Metro-02 Local Office	50Mbps	50Mbps	34°00'09.1"S 18°43'44.3"E	42 Main Road, Eerste River, 7100

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	George Eden Karoo Local Office	50Mbps	50Mbps	33°57'27.2"S 22°27'50.9"E	Rentzbughof Building, 42 Courtenay Str, George
	Grabouw Bolan Overberg Service Office	10Mbps	10Mbps	34°09'12.7"S 19°00'19.9"E	Grabouw Thusong Centre (Gerald Wright Memorial Hall), Ou Kaapse Weg, Grabouw
	Gugulethu Metro-02 Local Office	20Mbps	20Mbps	33°59'13.3"S 18°34'04.8"E	Social Development Building, Corner NY3 and Steve Biko Streets, Gugulethu
	Illingelethu West Coast Service Office	10Mbps	10Mbps	33°27'52.7"S 18°42'02.3"E	Ekuthuleni Street, Illingelethu, Malmesbury
	Khayelitsha	50Mbps	50Mbps	34°02'54.5"S 18°40'23.4"E	Kuyasa Library, Walter Sisulu Road, Mandela Park, 7784
	Mitchells Plain Local Office	50Mbps	50Mbps	34°02'43.4"S 18°37'05.7"E	45 Alpha Street, Wespoort Park, Mitchell's Plain, 7789
	Mossel Bay Eden Karoo Service Office	10Mbps	10Mbps		
	Paarl Local Office	50Mbps	50Mbps	33°43'23.0"S 18°59'32.3"E	Shop 3. C/o Van der Stel and Broadway Street, Paarl Shopping Centre, 7646
	Plettenberg Service Office	20Mbps	20Mbps	34°02'51.5"S 23°19'24.0"E	113 C/o Sishuba and Tshembese Street Plettenberg Bay, 6600
	Regional Office	100Mbps	100Mbps	33°55'22.3"S 18°25'21.1"E	05th Floor, 11 on Adderley Cape Town 8000
	RMC District Office (Has Lte Fa\$	50Mbps	50Mbps	33°56'24.4"S 18°33'55.7"E	62 Bofors Circle, Epping Industria 2, 7460
	Robertson Local Office	10Mbps	10Mbps	33°47'26.6"S 19°53'31.9"E	Robertson Thusong Centre, Cnr Wesley and Paddy Streets, Robertson
	Thembalethu Eden Karoo Reginal Office	20Mbps	20Mbps	33°59'53.4"S 22°28'38.0"E	Thembalethu Thusong Centre, Sandkraal Road, C/O Ngcakani and Jeriko Roads, Thembalethu, George
	Cape Town Metro-02 Local Office	50Mbps	50Mbps	33°55'14.2"S 18°25'17.5"E	Matador Building, C/o Long & Strand Streets, Cape Town, 8000
	Vredenburg	20Mbps	20Mbps	32°54'27.1"S 17°59'23.1"E	11 C/o Bree & Plein Str, Vredenburg 7380
	Vredendal Local Office	20Mbps	20Mbps	31°39'16.0"S 18°30'47.3"E	Old BMW Building, 10 Voortrekker Road, Vredendal, 8160
	Worcester Boland Overberg Local Office	50Mbps	50Mbps	33°38'48.2"S 19°26'54.3"E	70-72 Durban Road, Worcester, 6850
	Wynberg Metro-01 Local Office	50Mbps	50Mbps	34°00'41.8"S 18°28'51.6"E	C/o Wilson and Main Road, Wynberg, 7824

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Ladismith	10Mbps	10Mbps	33°29'37.9"S 21°16'04.4"E	Ladismith Thusong Centre, 30 Van Riebeeck Street, Ladismith
	Riversdale	10Mbps	10Mbps	34°05'58.2"S 21°15'57.2"E	Erf 5557 c/o/Martin Johnson and Moorees Street, Riversdale, 6670
LIMPOPO	Regional Office	100Mbps	100Mbps	23° 54' 42"S 29° 27' 15"E	48 Landros Mare Rd, Polokwane 0699
	Records Management Centre	50Mbps	50Mbps	23° 53' 04"S 29° 27' 14"E	No 19, 20th Street, Industria, Polokwane, 0699
	Capricorn District Office	50Mbps	50Mbps	23° 54' 57"S 29° 27' 19"E	22 Schoeman St, Polokwane,0699
	Mopani District Office	50Mbps	50Mbps	22° 58' 41"S 30° 27' 47"E	2 Derde Av, Tzaneen, Tzaneen,0850
	Sekhukhune District Office	50Mbps	50Mbps	24° 43' 56"S 29° 51' 35"E	Sekhukhune District Office,1 Sekhutlong St, Sekhutlong, Jane Furse
	Vhembe District Office	50Mbps	50Mbps	23° 19' 00"S 28° 00' 48"E	378 Thohoyandou Unit P East Rd, Thohoyandou Unit P East, Thohoyandou,0950
	Waterberg District Office	50Mbps	50Mbps	24° 42' 30"S 28° 23' 37"E	Mdr Tb Hospital,157\1 Thabo Mbeki St, Nylstroom, Nylstroom,0510
	Bahananoa Local Office	20Mbps	20Mbps	23° 09' 01"S 28° 55' 33"E	SASSA Local Office, Next To Bahananoa Clinic, Bahananoa,0806
	Ceres Local Office	20Mbps	20Mbps	23° 38' 01"S 29° 07' 09"E	1020 Stand St, Aganang, Lonsdale,0710
	Mankweng Local Office	20Mbps	20Mbps	24° 18' 09"S 29° 28' 41"E	Farm Suiferskuil 921 LS, Next To Paledi Mall, Mankweng, 0727
	Molemole Local Office	20Mbps	20Mbps	23° 29' 32"S 29° 44' 32"E	Department Of Health And Welfare,1107 Stand St, Mmatseke, Dwars River,0812
	Senwabarwana Local Office	20Mbps	20Mbps	23° 29' 32"S 29° 44' 32"E	750 Stand Rd, Bochem 145ls, Bochum
	Seshego Local Office	20Mbps	20Mbps	23° 17' 14"S 29° 08' 24"E	7946 Stand St, Seshego A, Seshego,0751
	Thabamopo Local Office	20Mbps	20Mbps	23° 51' 18"S 29° 23' 48"E	Police Head Quater,38 Stand St, Lebowakgomo Unit Ba, Lebowakgomo,0737
	Zebediela Local Office	20Mbps	20Mbps	24° 18' 43"S 29° 20' 01"E	SASSA, Tribal Office, Moletlane, Zebediela
	Dr CN Phatudi Local Office	20Mbps	20Mbps	24° 01' 38"S 30° 16' 52"E	SASSA,1 Mohlahlareng Rd, Mohlatlareng, Lenyenye
	Dzumeri Local Office	20Mbps	20Mbps	23° 34' 33"S 30° 42' 29"E	Dzumeri Tribal Office, Dzumeri, 0833

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Giyani Local Office	20Mbps	20Mbps	23° 19' 00"S 30° 43' 16"E	387 Giy A 3 St, Giyani Unit A, Giyani,0826
	Kgapane Local Office	20Mbps	20Mbps	23° 41' 52"S 30° 08' 20"E	632 Stand Rd, Khaphamadi, Gakgapane,0838
	Lulekani Local Office	20Mbps	20Mbps	23° 51' 34"S 31° 05' 14"E	Stand 56, Lulekani-B, Phalaborwa, 1392
	Mokwakwaila Local Office	20Mbps	20Mbps	23° 31' 23"S 30° 25' 28"E	Mokwakwaila Centre, Ground 2,18 Khumeloni Village St, Khumeloni Village, Lapa Risa,0885
	Namakgale Local Office	20Mbps	20Mbps	23° 55' 29"S 31° 02' 19"E	3419 Namakgale B St, Namakgale B, Namakgale,1391
	Nkowankowa Local Office	20Mbps	20Mbps	23° 53' 20"S 30° 17' 13"E	1009 Lydenburg Rd, Tzaneen, Tzaneen,0850
	Sekororo Local Office	20Mbps	20Mbps	24° 15' 08"S 30° 26' 56"E	1 Stand Rd, Trichardsdal, Trichardsdal,0890
	Senwamokgope Local Office	20Mbps	20Mbps	23° 24' 33"S 30° 09' 21"E	73 Senwamokgope St, Senwamokgope, Senwamokgope,0815
	Apel Local Office	20Mbps	20Mbps	24° 25' 23"S 29° 47' 25"E	Stand 1 Apel Rd, Apel, Apel,0739
	Groblersdal Local Office	20Mbps	20Mbps	25° 10' 08"S 29° 24' 03" E	1 Klip St, Groblersdal, Groblersdal,0470
	Leboeng Local Office	20Mbps	20Mbps	24° 30' 34"S 30° 38' 52"E	SASSA, Saps Leboeng, R6 Road, Leboeng, 1120
	Leeuwfontein Local Office	20Mbps	20Mbps	24° 59' 43"S 29° 23' 59"E	814 Moganyaka Rd, Moganyaka, Nebo,1057
	Luckau Local Office	20Mbps	20Mbps	25° 00' 36"S 29° 36' 40"E	Stand 43, Luckau,
	Manganeng Local Office	20Mbps	20Mbps	24° 41' 05"S 29° 57' 23"E	SASSA Local Office, Stand No2, Manganeng, Opposite Kgolane Secondary School
	Moroke Local Office	20Mbps	20Mbps	24° 23' 19"S 30° 04' 33"E	Meckeenburg Cost Centre,1 Mureke Cost Centre Rd, Moroke, Atok,0749
	Moutse East Local Office	20Mbps	20Mbps	25° 17' 09"S 29° 12' 58"E	Agricultural Offices, Dennilton, ElandsdoornTownship, Elandsdoornn Rd,1
	Moutse West Local Office	20Mbps	20Mbps	24° 59' 02"S 29° 03' 31"E	Next To Rephafogile Secondary School, Zamenkomst, Matlerekeng
	Nebo Local Office	20Mbps	20Mbps	24° 54' 35"S 29° 45' 41"E	Public Works Building,1 Stand Rd, Nebo, Nebo,1059

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Praktiseer Local Office	20Mbps	20Mbps	24° 34' 56"S 30° 19' 24"E	SASSA Praktiseer, Driekop, Gamarota, Next To Gamarota Exchange Building
	Schoonoord Local Office	20Mbps	20Mbps	24° 44' 56"S 30° 00' 53"E	Schoonoord 1 Stop Centre, Next To Schoonoord Magistrate, Schoonoord, 1133
	Ha-Mutsha Local Office	20Mbps	20Mbps	23° 03' 15"S 30° 21' 17"E	SASSA, Local Office, Rembander, Mashamba, 0985
	Hlanganani Local Office	20Mbps	20Mbps	23° 12' 32"S 30° 12' 34"E	Next To Bungeni Primary School, Bungeni, 0960
	Makhado Local Office	20Mbps	20Mbps	23° 03' 22"S 29° 54' 18"E	New Checkers Centre, 32 Shongwosi St, Louis Trichardt, Louis Trichardt, 0920
	Malamulele Local Office	20Mbps	20Mbps	23° 00' 22"S 30° 41' 16"E	Stand 774, Malamulele Zone A, Malamulele
	Musina Local Office	20Mbps	20Mbps	22° 20' 06"S 30° 01' 24"E	806 Isaac Singo St, Nancefield X 1, Messina, 1811
	Mutale Local Office	20Mbps	20Mbps	22° 44' 04"S 30° 31' 34"E	South Africa Social Security Agency, Tshilamba, 2 Stand St, 0956
	Rabali / Dzanani Local Office	20Mbps	20Mbps	22° 53' 42"S 30° 02' 15"E	SASSA 1 Stop Centre, 11 Rabali Road, Next To Rabali Clinic, Rabali, 0993
	Saselamani Local Office	20Mbps	20Mbps	22° 49' 48"S 30° 50' 45"E	Mutele B, R525 road, Saselamani, 0928
	Thulamela Local Office	20Mbps	20Mbps	23° 50' 10"S 30° 10' 00"E	4 Makwarela Rd, Makwarela, Sibasa, 0970
	Tshaulu Local Office	20Mbps	20Mbps	22° 47' 59"S 30° 44' 52"E	SASSA Local Office, Next To Tshaulu Primary School, Gaba, 0987
	Tshitale Local Office	20Mbps	20Mbps	23° 21' 28"S 29° 59' 21"E	SASSA, Morebeng (Soekmekaar), Limpopo, 0810
	Vuwani Local Office	20Mbps	20Mbps	23° 08' 05"S 30° 25' 13"E	SASSA Local Office, Social Deveelopment Complex, Vuwani, 0952
	Bakenberg Local Office	20Mbps	20Mbps	23° 51' 42"S 28° 46' 00"E	SASSA Local Office, Next To Police Station, Bakenberg
	Bela Bela Local Office	20Mbps	20Mbps	24° 53' 24"S 28° 17' 54"E	Bela Bela Diens Sentrum, 31 Van Der Merwe St, Warmbaths, Bela Bela, 0480
	Lephalale Local Office	20Mbps	20Mbps	23° 40' 46"S 27° 42' 07"E	2/503 Chris Hani Avenue, Ellisras X16, Lephalale
	Mabatlane Local Office	20Mbps	20Mbps	24° 17' 54"S 28° 06' 35"E	268 Paul Kruger Street, Vaalwater, 0510
	Mokerong Local Office	20Mbps	20Mbps	24° 09' 21"S 28° 59' 13"E	Mokerong Magistrate Court, 1863 Z. Mahwelereng Rd, Mahwelereng, 0626

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Mokopane Local Office	20Mbps	20Mbps	24° 11' 39"S 29° 00' 34"E	14 Retief Rd, Potgietersrus, Mokopane,0601
	Mookgopong Local Office	20Mbps	20Mbps	24° 31' 26"S 28° 42' 28"E	Saps Naboomspruit,39 Fourth St, Naboomspruit, Naboomspruit,0560
	Thabaleshoba Local Office	20Mbps	20Mbps	23° 29' 13"S 28° 39' 31"E	Thaba Leshoba Clinic,1 N111 Fw, Thaba Leshoba, Rebone
	Thabazimbi Local Office	20Mbps	20Mbps	24° 35' 27"S 27° 23' 26"E	SASSA Local Office, Re\316 Shairy St, Thabazimbi, Thabazimbi,0387
	Witpoort Local Office	20Mbps	20Mbps	23° 19' 00"S 28° 00' 48"E	123 Stand Rd, Witpoort, Seleka
KWAZULU NATAL	Regional Office	100Mbps	100Mbps		1 Bank Street, PMB
	PMB LO	50Mbps	50Mbps		390 Pietermartiz Street, PMB
	Durban LO	50Mbps	50Mbps		64 Masabalala yengwa Avenue, Durban
	Ulundi DO	50Mbps	50Mbps		King Dinuzulu Highway, Ulundi LA Building
	Mahlabathini	20Mbps	20Mbps		SASSA (Social Development Building), DinuZulu Highway, Mashona
	Howick	10Mbps	10Mbps		15 Market Street, Howick
	Kwa-Mashu	20Mbps	20Mbps		CNR Nogwaja Street AND Bhejane Road, Kwamashu, 4359 (Bridge City)
	Osizweni	10Mbps	10Mbps		Ob31 St, Osizweni A, Newcastle
	Umlazi	20Mbps	20Mbps		200 Zwe Madlala Drive, Umlazi
	RMC	50Mbps	50Mbps		34 Mahongany Road, Westmead, Pinetown
	Estcourt	20Mbps	20Mbps		136 Victoria Street, Estcourt
	Ongoye	20Mbps	20Mbps		J500, Mississippi Street, Esikhaleni
	Chatsworth	20Mbps	20Mbps		8 Joyhurst Street, Chatsworth
	KwaMsane	20Mbps	20Mbps		Andile Biyela Road - KwaMsane Social Development SASSA
	Madadeni	10Mbps	10Mbps		2585 Section 2 Madadeni
	Phoenix and Verulam	50Mbps	50Mbps		65/65 Pandora Street
	Stanger	20Mbps	20Mbps		1 Location Road, KwaDukuza
	Pinetown	20Mbps	20Mbps		42 Kings Road, Pinetwon

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Nongoma	20Mbps	20Mbps		Nongoma Main Road SocDev Building
	Nquthu	10Mbps	10Mbps		69 Nondweni Road, Nquthu
	Port Shepstone	10Mbps	10Mbps		27 Main Rd, Marburg, Port Shepstone
	Vulindela	10Mbps	10Mbps		OLD EDENDALE ROAD, Vulindela
	Ngwelezane	10Mbps	10Mbps		10 Bronze Street -Kuleka Empangeni
	Eshowe	10Mbps	10Mbps		Inkosi Ndwandwe Street, Eshowe
	Hlabisa	10Mbps	10Mbps		228 Harriet Street, Hlabisa
	Glencoe	10Mbps	10Mbps		5 Tin Street, Glencoe
	Dundee	10Mbps	10Mbps		8 Avon Road, Dundee
	Durban DO	50Mbps	50Mbps		64 Masabalala yengwa Avenue, Durban
	Impendle	10Mbps	10Mbps		23 Mafahleni Street, Impendle
	Ekuvukeni	10Mbps	10Mbps		A1410 Ekuvukeni Wasbank
	Mbazwana	10Mbps	10Mbps		P466, Mbazwana
	Raisethorpe	10Mbps	10Mbps		50 Bombay Rd, Civic Centre, PMB
	Richards Bay	10Mbps	10Mbps		17 Geleiergant St, Richards Bay
	Kokstad	10Mbps	10Mbps		12 Main Street, Kokstad
	Inanda	10Mbps	10Mbps		Ngungumbane Rd, Inanda
	Underberg	10Mbps	10Mbps		06 Village End, Underberg
	Gamalakhe	10Mbps	10Mbps		Lot 318 Ray Nkonyeni Rd, Gamalakhe
	Babanango	10Mbps	10Mbps		13 Justice Street, Babanango
	Newcastle	10Mbps	10Mbps		60 Scott Street, Newcastle
	Maphumulo	10Mbps	10Mbps		Thusong Centre Maphumulo Main Street
	Pongola	10Mbps	10Mbps		653 Nuwe Republiek St, Pongola
	Paulpietersberg	10Mbps	10Mbps		Bilanyoni Road, Paulpietersberg
	Izingolweni	10Mbps	10Mbps		01 Main Harding Road, izingolweni
	Mooi River	10Mbps	10Mbps		58 Norfolk Road, Mooi River
	Manguzi	10Mbps	10Mbps		Magistrate Off, next to Police station
	Mpumalanga	10Mbps	10Mbps		F33 Buthelezi Road, Mpumalanga

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Hlanganani	10Mbps	10Mbps		D1213 (Opposite) Magistrate Court Hlanganani
	Bhamshela	10Mbps	10Mbps		R614 Noordberg Road, Bhamshela
	Mandini	10Mbps	10Mbps		Lot101 Nkonjane Road Sundumbili
	Wentworth	10Mbps	10Mbps		221 Austerville Drive, Wentworth
	Greytown	10Mbps	10Mbps		96 Bell Street, Greytown
	Kranskop	10Mbps	10Mbps		66 Main Road, Kranskop
	Harding	10Mbps	10Mbps		356 Ballance Street, Harding
	Richmond	10Mbps	10Mbps		58 Nelson Street, Richmond
	Umzinto	10Mbps	10Mbps		GH Center Umzinto Main Rd, Umzinto
	Umzumbe	10Mbps	10Mbps		Ward 19 Umnafu Rd, Magistrates Office, Umzumbe
	Melmoth	10Mbps	10Mbps		294 Symmonds Street
	Vulamehelo	10Mbps	10Mbps		P77 Dududu Rd, Vulamehelo
	Ndwedwe	10Mbps	10Mbps		Magistrate Court Lane Ndwedwe
	New Hanover	10Mbps	10Mbps		Thusong Centre, Main Road, New Hanover
	Umzimkhulu	10Mbps	10Mbps		R56 Main Road, Umzimkhulu
	Ingwavuma	10Mbps	10Mbps		Main Street, Ingwavuma
	Insimbini	10Mbps	10Mbps		M35 Umbumbulu Highway, Insimbini
	Ixopo	10Mbps	10Mbps		19 Main St, Ixopo
	Mondlo	10Mbps	10Mbps		Mondlo B Section
	Msinga	10Mbps	10Mbps		Main Road, Tugela Ferry
	Bergville	10Mbps	10Mbps		Bergville Community Service Centre
	Chesterville	10Mbps	10Mbps		74 Mahlathi Road, Chesterville
	Clermont	10Mbps	10Mbps		1106 Zazi Rd, Clermont
	Utrecht	10Mbps	10Mbps		72-62 Church Street, utrecht
	uMnini	10Mbps	10Mbps		Thusong centre Umgababa
	uBombo	10Mbps	10Mbps		15 Lot Socdev Offices
	Camperdown	10Mbps	10Mbps		5 Drosdy Lane, Camperdown

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Dukuza	10Mbps	10Mbps		Dukuza Margistrate Court
	Nkandla	10Mbps	10Mbps		Lot 120, Dlangubo Street, Nkandla
	Umbumbulu	10Mbps	10Mbps		M30 Umbumbulu
	Danhauser	10Mbps	10Mbps		4 Old Cambrian Road, Danhauser
	Weenen	10Mbps	10Mbps		Magistrate Court, Retief Street
	Vryheid	10Mbps	10Mbps		Corner of Market Street and Masson Street Next To Masson Clinic
	Osuthu	10Mbps	10Mbps		No Road Name, Rural area
	Midlands DO and Ladysmith LO	50Mbps	50Mbps		284 Murchison Street, Ladysmith
	PMB DO	50Mbps	50Mbps		10 Bank Street, PMB
	Louwsberg	10Mbps	10Mbps		Lot 18 Corner King Street
	Lamontville	10Mbps	10Mbps		1 Msizi Dube Road, Lamontville, Chatsworth
	PISCOS	10Mbps	10Mbps		Inanda Dam Rd, Matabetule, Iqadi
	Phungashe	10Mbps	10Mbps		01 Ophepheni Highflats, Phungashe
	Ezakheni	10Mbps	10Mbps		284 Murchison Street, Ladysmith (currently sharing the same building as the Midlands district office)
MPUMALANGA	Regional Office	100Mbps	100Mbps		18 Ferreira street, Nelspruit
	Mpumalanga RMC	50Mbps	50Mbps		16 Bester street North, Nelspruit
	Bushbuckridge DO	20Mbps	20Mbps		R40 road, Bushbuckridge 1280, mpumalanga
	Hluvukani	10Mbps	10Mbps		B3930 road from Arconhoek to hluvukani, behind new clinic
	Greenvalley	10Mbps	10Mbps		Sethlare tribal office, next to Silinda filling station, Arconhoek
	Maviljan	10Mbps	10Mbps		Graskop road next to magistrate office
	Oakley	10Mbps	10Mbps		Social development office, Oakely
	Graskop	10Mbps	10Mbps		No.1 Church Street, Graskop
	Thulamahashe	10Mbps	10Mbps		Social services offices, next to the stadium, thulamahashe

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Marite LO	10Mbps	10Mbps		Marite R40, Main Road to Bushbuckridge, DSD building
	Ehlanzeni DO (Mbombela LO)	50Mbps	50Mbps		Bester Brown Building, 10 Paul Kruger street, Nelspruit
	Daantjie	10Mbps	10Mbps		Dantjie tribal authority, next to police station
	Matsulu	10Mbps	10Mbps		Lomshiyo Tribal Office (Youth Center)
	Schoemansdal (Matsamo)	10Mbps	10Mbps		Matsamo Tribal office, next to police station
	Masoyi	10Mbps	10Mbps		Masoyi clinic, main hazyview road, park home
	Majika	10Mbps	10Mbps		R538 Numbi Road, Social Development Office
	Mbangwane	10Mbps	10Mbps		Mbangwane MPCC, Tribal Offices
	Umjindi (Barbeton)	10Mbps	10Mbps		erf 28, of 3030, Shongwe street, Barberton
	Kabokweni	10Mbps	10Mbps		No. 30 Magistrate Building
	Thaba Chweu (Lydenburg)	20Mbps	20Mbps		40 Voortrkker street, Lydenburg
	Nkomazi (Tonga)	20Mbps	20Mbps		Tonga magistrate court
	Gert Sibande DO	50Mbps	50Mbps		21 Joubert street, Ermelo
	Mkhondo (Piet Retief)	20Mbps	20Mbps		cnr Joebert and Kruger street, Piet Retief, 2380
	Msukaligwa	20Mbps	20Mbps		Cnr De Clerq and Murray Street, Old Commando Building, Msukaligwa
	Standerton Local Office	20Mbps	20Mbps		Jerry van Vuuren building, cnr princess & paarl street
	Albert Luthuli (Eersterhoek)	20Mbps	20Mbps		The Village mall, 1375 Elukwatini main Road
	Mpuluzi (Mayflower)	10Mbps	10Mbps		D2275, Mayflower, Mpuluzi
	Evander/Govan Mbeki	20Mbps	20Mbps		64 Solly Zwane Street, Evander
	Dipaseleng/Balfour	20Mbps	20Mbps		Jessie street, Balfour
	Bethal	10Mbps	10Mbps		Emzinoni clinic, Thusong centre first street
	Volkruist - Seme	10Mbps	10Mbps		15 Vrede St, Volksrust, 2470

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Nkangala DO	50Mbps	50Mbps		Gerry Mann Building, Athlone street, Emalahleni CBD
	Emalahleni	50Mbps	50Mbps		Gerry Mann Building, Athlone street, Emalahleni CBD
	Emakhazeni (Belfast)	20Mbps	20Mbps		26 Scheepers Street Belfast
	Steve Tshwete (Middelburg)	20Mbps	20Mbps		Dr Beyers Naudr St, DSD Buliding, Middelburg
	Mhlunzi LO	10Mbps	10Mbps		Adelaite Tambo Community centre, Mhluzi Ext 7
	Verena	10Mbps	10Mbps		Verena Thusong Centre
	Delmas	10Mbps	10Mbps		Botleng, Thusong Multipupurse Centre
	Siyabuswa	20Mbps	20Mbps		old parliament building, Siyabuswa
	Kwamhlanga (Thembisile)	20Mbps	20Mbps		3&4 kwaMhlanga government complex, kwaMhlanga
	Mbibane	10Mbps	10Mbps		Mbibane magistrate court, vaalbank, Mbibane
	Mgobodzi	10Mbps	10Mbps		Mgobodzi Tribal Offices
	Mkobola (Kwaggafontein)	20Mbps	20Mbps		no.6 Mokobola magistrate court, kwaggafontein
	Mmametlhake/Moretele	10Mbps	10Mbps		Mmantlose section, next to police station
	Marapyane	10Mbps	10Mbps		Thusong Centre, Marapyane Complex
	Tweefontein	10Mbps	10Mbps		Tweefontein H SASSA Office, Somaroborobo H
	Xhimungwe	10Mbps	10Mbps		
NORTH WEST	Regional Office	100Mbps	100Mbps		Corner Sekame and Dr James Moroka Road, Mega City, Mafikeng, 2735
	Bojanala District Office	50Mbps	50Mbps		SASSA House, 17 Kgwebo Ave, Unit A / B Mabe Business Park, Commercial Road Rustenburg
	Christiana LO	10Mbps	10Mbps		No 6 Tselakgopo Street Utlwanang Location Christiana
	Coligny LO	10Mbps	10Mbps		70 Mark Street, Coligny

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Cyferskuil LO	10Mbps	10Mbps		Stand 305 Moreroa Street, Cyferskuil
	Dinokana LO	10Mbps	10Mbps		Next to Dinokana Post Office, Dinokana
	Ditsobotla LO	20Mbps	20Mbps		20 Burger & Bantjies Street Lichtenburg
	Dr Ruth Mompati DO and Naledi LO	50Mbps	50Mbps		128 Vry Street Vryburg 8601
	Dr Kenneth Kaunda DO and Matlosana LO	50Mbps	50Mbps		SASSA House Cnr Boom & Emily Hobb House Street, Klerksdorp
	Dryharts LO	10Mbps	10Mbps		Old Clinic Dryharts Greater Taung
	Hebron LO	20Mbps	20Mbps		380B Motseng Section Hebron
	Itsoseng LO	20Mbps	20Mbps		3317 Kokong Street, Itsoseng
	Jouberton LO	20Mbps	20Mbps		2521 Kopanong Drive Ext 2 Jouberton
	Kagisano LO	20Mbps	20Mbps		R32 Tosca Road Ganyesa
	Kanana LO	10Mbps	10Mbps		Old Kanana Clinic
	Kgetleng LO	10Mbps	10Mbps		6 Steyn Street, Koster
	Lekwa-Teemane LO	20Mbps	20Mbps		Prince Street Bloemhof
	Mabeskraal LO	20Mbps	20Mbps		20054 Kgosing Section Mabeskraal
	Maboloka LO	20Mbps	20Mbps		1351 Unit 3, Station Road, Maboloka
	Madibeng LO	20Mbps	20Mbps		11 Tom Street, Brits
	Madikwe LO	20Mbps	20Mbps		Stand no 1, Ditlou Section, Madikwe
	Mamusa LO	20Mbps	20Mbps		33 Sweizer Road Corner of Sweizer and Swart Street Sweizer Reineke
	Manthe LO	10Mbps	10Mbps		NWDC Building Manthe
	Mantserre LO	10Mbps	10Mbps		50008 Mafikeng Section, Mantserree, 0370
	Maquassi Hills LO	20Mbps	20Mbps		30B Kruger Street, Wolmaransstad
	Mogwase LO	50Mbps	50Mbps		Mogwase Shopping Complex, Mogwase
	Moretele Lo	50Mbps	50Mbps		Stand no 1 Matebeleng Section Moretele
	Morokweng LO	20Mbps	20Mbps		Main road Tosca Molopo

REGION	OFFICES	PRIMARY LINK CAPACITY	SECONDARY LINK CAPACITY	GPS-COORDINATES	PHYSICAL ADDRESS
	Ngaka Modiri Molema DO and Mafikeng LO	50Mbps	50Mbps		1st Street, Industrial Site, Albany Building, Mafikeng
	Ottosdaal LO	10Mbps	10Mbps		450B Kameel street, Ottosdal
	Ramotshere Moiloa LO	50Mbps	50Mbps		21 Church Street, Zeerust
	Ratlou LO	20Mbps	20Mbps		Ratlou Madibogo Road, Next to Ratlou Local Municipality
	Records Management Centre (RMC)	50Mbps	50Mbps		35 Aerodrome Crescent Mafikeng
	Rustenburg LO	50Mbps	50Mbps		18 Heystek Street, Rustenburg
	Sekhing LO	20Mbps	20Mbps		597 EA Kgomo Road, Sekhing Village
	Swartruggens LO	10Mbps	10Mbps		10 Erasmus Street Swartruggens
	Taung LO	50Mbps	50Mbps		1066 KFC Street Taung
	Tlaskgameng LO	10Mbps	10Mbps		E1042A Thoteng Section Tlaskgameng Thusong Centre
	Tlokwe LO	50Mbps	50Mbps		6 Zinn Street Ikageng Road Potchefstroom
	Tshidilamolomo LO	10Mbps	10Mbps		Next to SAPS, Tshidilamolomo
	Tswaing LO	20Mbps	20Mbps		11 du Plessis Street, Delareyville
	Ventersdorp LO	20Mbps	20Mbps		No 2 Van Riebeck street, Ventersdorp

ANNEXURE B: ADHOC REQUESTS PRICE LIST

Description	Cost per site		
	Capacity	Once-off cost	Recurring cost
New sites/office link	10 Mbps		
	20 Mbps		
	50 Mbps		
	100 Mbps		
	300 Mbps		
	500 Mbps		
	1 Gbps		

Upgrades from	Cost per site		
	Capacity	Once-off cost	Recurring cost
	20 Mbps		
	50 Mbps		
	100 Mbps		
	300 Mbps		
	500 Mbps		
	1 Gbps		

Outdoor transfer: ≤ 100km	Cost per site	
	Capacity	Once-off cost
	10 Mbps	
	20 Mbps	
	50 Mbps	
	100 Mbps	
	300 Mbps	
	500 Mbps	
	1 Gbps	

Indoor transfer:	Cost per site	
	Capacity	Once-off cost
	10 Mbps	
	20 Mbps	
	50 Mbps	
	100 Mbps	
	300 Mbps	
	500 Mbps	
	1 Gbps	

Cancellation:	Cost per site	
	Capacity	Once-off cost or formula
	10 Mbps	
	20 Mbps	
	50 Mbps	
	100 Mbps	
	300 Mbps	
	500 Mbps	
	1 Gbps	

ANNEXURE C: PARTNER LINKS

GPS Co-ordinates will be provided a day after the briefing session.

Partner links	Partner Location	GPS Co-Ordinates	Link Capacity
SITA (links connect to SITA's CAP)	Centurion		100Mbps
	Cape Town		100Mbps
BankServ	Isando		10Mbps
	Cape Town		10Mbps
Integrated Justice System (IJS)	Pretoria		10Mbps
	Pretoria		10Mbps
Vodacom APN	Pretoria		200Mbps
	Pretoria		200Mbps
Azure ExpressRoute	Based on the closest Interconnect Hub with Azure		1Gbps
	Based on the closest Interconnect Hub with Azure		1Gbps
Home affairs (ABIS)	Pretoria		10Mbps
	TBC		10Mbps

ANNEXURE D: TELEPHONE NUMBER RANGES (PORTING)

NORTHERN CAPE

No	Site Name	Range From	Range To	Total
1	Barkly West	0532850030	0532850049	20
2	Bendel	0530650408	0530650417	10
3	Brandvlei	0540650146	0540650165	20
4	Britstown	0530650418	0530650437	20
5	Calvinia	0270650020	0270650039	20
6	Carnarvon	0530650438	0530650457	20
7	Churchill	0530650458	0530650472	15
8	Colesberg	0512850100	0512850119	20
9	Corless Road	0530650473	0530650492	20
10	Danielskuil	0530650493	0530650512	20
11	De Aar DO + LO	0536326000	0536326049	50
12	Deben	0530650513	0530650532	20
13	Delpportshoop	0530650533	0530650552	20
14	Dithakong	0530650553	0530650567	15
15	Douglas	0530650568	0530650587	20
16	Florianville	0530650588	0530650607	20
17	Fraserburg	0230650000	0230650019	20
18	Garies	0270650040	0270650084	45
19	Gasegonyana	0530650608	0530650652	45
20	Griekwastad	0530650653	0530650672	20
21	Grobbershoop	0540650166	0540650185	20
22	Hanover	0530650673	0530650692	20
23	Hartswater	0530650693	0530650712	20
24	Hopetown	0530650713	0530650732	20
25	Jan Kempdorp	0530650733	0530650752	20
26	Kakamas	0540650186	0540650205	20
27	Keimoes	0540650206	0540650225	20
28	Kenhardt	0540650226	0540650245	20
29	Kimberley DO + LO	0538027500	0538027599	100
30	Kimberley Regional Office	0538024900	0538024999	100
		0538028100	0538028199	100
31	Kuruman DO	0532850430	0532850544	115
32	Laxey	0530650833	0530650842	10
33	Nieuwoudtville	0270650085	0270650104	20

No	Site Name	Range From	Range To	Total
34	Noupoort	0493070000	0493070019	20
35	Olifantshoek	0530650753	0530650772	20
36	Pampierstad	0530650773	0530650792	20
37	Petrusville	0530650793	0530650812	20
38	Phillipstown	0530650813	0530650832	20
39	Pofadder	0540650361	0540650380	20
40	Port Nolloth	0270650105	0270650124	20
41	Postmasburg	0530650351	0530650365	15
42	Prieska	0530650873	0530650892	20
43	Richmond	0530650893	0530650912	20
44	Rietfontein	0540650381	0540650400	20
45	Ritchie	0530650913	0530650932	20
46	RMC	0530650933	0530650962	30
47	Roodepan	0532850050	0532850069	20
48	Springbok DO + LO	0272850000	0272850079	80
49	Steinkopf	0270650125	0270650144	20
50	Tlhokomelo	0532850070	0532850114	45
51	Upington DO	0543370400	0543370480	81
52	Upington LO	0542850021	0542850050	30
53	Victoria West	0532850115	0532850134	20
54	Warrenton	0532850135	0532850154	20
55	Williston	0532850155	0532850174	20

NORTH WEST

No	Site Name	Range From	Range To	Total
1	Christiana	0532850228	0532850239	11
2	Bojanala DO	0145230300	0145230399	99
3	Coligny	Covered by Ditsobotla		
4	Cyferskuil	0140650188	0140650195	7
5	Ditsobotla	0180650238	0180650260	22
6	Dr KK DO/Matlosana	0180650240	0180650280	40
7	Dr RSM/Naledi	0539286700	0539286799	99
8	Dryharts	0532850175	0532850180	5
9	Hebron	0142850514	0142850527	13
10	Itsoseng	0182800194	0182800211	17
11	Jouberton	0182800100	0182800113	13
12	Kagisano Local Office	0532850240	0532850257	17
13	Kgetleng Local Office	0140650042	0140650052	10
14	Lekwa-Teemane	0532850258	0532850278	20
15	Mabeskraal	0142850480	0142850493	13
17	Maboloka	0142850494	0142850505	11
18	Madibeng/Brits	0140650053	0140650099	46
19	Madikwe	0182800283	0182800300	17
20	Mamusa	0532850279	0532850302	23
21	Manthe	0532850181	0532850186	5
22	Mantserre	Covered by Mogwase	Covered by Mogwase	
23	Maquassi Hills	0182800114	0182800139	25
24	Mogwase	0140650100	0140650135	35
25	Moretele	0140650136	0140650173	37
26	Morokweng	0532850187	0532850202	15
27	NMM DO/Mahikeng	0183973800	0183973899	99
28	Ottosdaal	Covered by Tswaing	Covered by Tswaing	
29	Ramotshere Moiloa	0182800245	0182800282	37
30	Ratlou	0180650301	0180650329	28
31	Records Management Centre (RMC)	0180650336	0180650371	35
32	Regional Office	0183973300	0183973499	199
33	Rustenburg	0142850600	0142850644	44
34	Sekhing	0532850203	0532850218	15
35	Swartruggens	0142850506	0142850513	7

No	Site Name	Range From	Range To	Total
36	Taung	0532850303	0532850331	28
37	Tlakgameng	0532850219	0532850227	8
38	Tlokwe	0182800140	0182800178	38
39	Tshidilamolomo	0180650330	0180650335	5
40	Tswaing	0532850332	0532850370	38
41	Ventersdorp	0182800179	0182800193	14

WESTERN CAPE

No	Site Name	Range From	Range To	Total
1	Athlone	021 697 9800	021 697 9860	60
2	Atlantis	021 571 8240	021 571 8279	39
3	Beaufort West	023 449 1300	023 449 1340	40
4	Bellville	021 944 7700	021 944 7790	90
5	Bredasdorp	028 425 4700	028 425 4710	10
6	Caledon	028 214 5000	028 214 5040	40
7	Cape Town	022 285 0000	022 285 0079	79
8	Eerste River	021 902 8600	021 902 8660	60
9	George	044 285 0045	044 285 0086	41
10	Grabouw	022 285 0080	022 285 0088	8
11	Gugulethu	021 684 4700	021 684 4770	70
12	Illingeethu	022 486 8160	022 486 8170	10
13	Khayelitsha	021 360 4100	021 360 4170	70
14	Ladismith	027 285 0080	027 285 0087	7
15	Mbekweni	022 285 0089	022 285 0096	7
16	Mitchells Plain	021 377 4200	021 377 4250	50
17	Mossel Bay	044 601 9400	044 601 9420	20
18	Oudtshoorn	044 203 2800	044 203 2830	30
19	Paarl	022 285 0097	022 285 0128	31
20	Paarl East	022 285 0129	022 285 0137	8
21	Piketberg	022 065 0050	022 065 0057	7
22	Regional Office	021 469 0200	021 469 0450	250
23	RMC	021 507 3240	021 507 3299	59
24	Robertson	023 065 0020	023 065 0036	16
25	Thembalethu	044 805 9000	044 805 9020	20
26	Vredendal	027 201 1700	027 201 1740	40
27	West Coast DO	022 703 7000	022 703 7030	30
28	Witzenberg	023 315 8000	023 315 8015	15
29	Worcester	023 348 0500	023 348 0570	70
30	Wynberg	022 065 0330	022 065 0385	55

GAUTENG

No	Site Name	Range From	Range To	Total
1	Alexandra Local Office	011 545 5940	011 545 5970	30
2	Atteridgeville / Saulsville Local Office	012 392 9200	012 392 9250 (Share with PTA local)	50
3	Benoni Local Office	011 845 9730	011 845 9800	70
4	Bronkhorstspuit Local Office	013 285 0060	013 285 0090	30
5	Carletonville Local Office	018 065 0270	018 065 0285	15
6	Chiawelo Local Office	011 527 4100	011 527 4115	15
7	Dobsonville Local Office	011 989 5800	011 989 5820	20
8	Duduza Local Office	011 730 7400	011 730 7440 (Share with Nigel)	40
9	Ekgangala Local Office	013 285 0050	013 285 0059	9
10	Ekurhuleni District Office	011 776 8000	011 776 8100 (Share with Germiston local)	100
11	Eldorado Park Local Office	011 959 0460	011 959 0480	20
12	Ennerdale Local Office	011 211 8301	011 211 8360 (Share with Lenasia)	60
13	Fochville Local Office	018 065 0372	018 065 0390	18
14	Garankuwa Local Office	012 700 9500	012 700 9540	40
15	Germiston Local Office	011 776 8000	011 776 8100 (Share with Ekurhuleni District)	100
16	Heidelberg Local Office	016 285 0000	016 285 0020	20
17	Johannesburg District Office	011 241 8300	011 241 8699 (Share with JHB Region)	399
18	Johannesburg Local Office	011 298 2200	011 298 2280	60
19	Johannesburg Regional Office	011 241 8300	011 241 8699 (Share with JHB District)	399
20	Kagiso Local Office	011 278 5154	011 278 5179	25
21	Kempton Park (no building as yet)	Not Applicable	Not Applicable	N/A
22	Khutsong Local Office	018 065 0286	018 065 0300	14
23	Krugersdorp Local Office	011 668 7800 - 087 743 7802	011 668 7806 & 087 743 7802 - 7827	6 & 25
24	Kwa-Thema Local Office	011 617 9519	011 617 9529	10

No	Site Name	Range From	Range To	Total
25	Lenasia Local Office	011211 8312	011 211 8360 (Share with Ennerdale)	60
26	Mafatsane Local Office	016 065 0458	016 065 0480	22
27	Mamelodi Local Office	012 840 9200	012 840 9240	40
28	Maponya Local Office	011 527 4108	011 527 4160	52
29	Meyerton Local Office	016 065 0440	016 065 0457	17
30	Midrand Local Office	011 545 5900	011 545 5939	40
31	Nigel Local Office	011 730 7400	011 730 7440 (Share with Duduza)	40
32	Orange Farm Local Office	011 211 8324	011 211 8360 (Share with Lenasia & Ennerdale)	60
33	Pretoria Local Office	012 392 9200	012 392 9250 (Share with Saulsville)	50
34	Randfontein Local Office	011 278 9200	011 278 9295	95
35	Ratanda Local Office	016 285 0331	016 285 0320	11
36	Reiger Park Local Office	011 617 9500	011 617 9540 (Thokoza)	40
37	Roodepoort Local Office	011 989 5800	011 989 5860	60
38	Sebokeng Local Office	016 285 0040	016 285 0069	29
39	Sedibeng District Office	016 285 0070	016 285 0090	20
40	Soshanguve Local Office	012 730 0300	012 730 0350	50
41	Springs Local Office	011 739 0700	011 739 0750	50
42	Temba Local Office	012 717 1400	012 717 1430	30
43	Tembisa 1 Local Office (RabaSotho)	011 552 6100	0115526150 (Share with Tembisa 2)	40
44	Tembisa 2 Local Office (Winnie Mandela)	011 552 6100	011 552 6150 (Share with Tembisa)	40
45	The Document Warehouse	011 634 1700	011 634 1790	90
46	Tokoza Local Office	011 617 9500	011 617 9540 (Share with Reiger Park)	40
47	Tsakane Local Office	011 730 3000	011 730 3020	20
48	Vosloorus Local Office	011 552 6100	011 552 6130	30

FREE STATE

No	Site Name	Range From	Range To	Total
1	RO/Bloemfontein	051 410 8300	051 410 8599	299
2	Bethlehem	058 307 8500	058 307 8539	39
3	Bothaville	054 285 0010	054 285 0020	10
4	Botshabelo	051 531 5104	051 531 5175	71
5	Frankfort	058 122 0060	058 122 0099	39
6	RMC	051 285 0210	051 285 0244	34
7	Tweespruit	051 28 50245	051 285 0248	3
8	Ladybrand	051 285 0249	051 285 0254	5
9	Hertzogville	053 065 0366	053 065 0371	5
10	Harrismith	057 065 0000 -	057 065 0007	7
11	Jagersfontein	051 065 0341	051 065 0382	41
12	Koffiefontein	053 065 0372	053 065 0407	35
13	Kroonstad	056 216 0300	056 216 0599	299
14	Odendaalsrus	057 361 7000	057 361 7059	59
15	QwaQwa	058 718 3900	058 718 3979	79
16	Senekal	058 481 6440	058 481 6459	19
17	Smithfield	051 683 6360	051 683 6399	39
18	Thaba-Nchu	051 875 7502	051 875 7539	39
19	Trompsburg	051 713 9703	051 713 9759	46
20	Vrede	058 122 0030	058 122 0059	29
21	Welkom	057 910 7501	057 910 7799	298
22	Winburg	051 285 0120	051 285 0139	19
23	Zastron	051 673 9300	051 673 9319	19
24	Sasolburg	016 285 0300	016 285 0341	41

LIMPOPO

No	Site Name	Range From	Range To	Total
1	Regional office	0152917400	0152917699	299
2	Capricorn District	0152846000	0152846299	299
3	Sekhukhune District	0132656000	0132656299	299
4	Mopani District	0153069300	0153069599	299
5	Waterberg District	0147183500	0147183799	299
6	Vhembe District	0159603200	0159603499	299

MPUMALANGA

No	Site Name	Range From	Range To	Total
1	Balfour	0172850401	0172850409	9
2	Barbeton (Umjindi)	0132850015	0132850020	6
3	Bethal	0172850423	0172850428	8
4	Bushbuckridge DO	0137997005	0137997049 (shared with Ehlanzeni)	45
5	Daantjie	0130650608	0130650615	8
6	Delmas	0132850347	0132850352	6
7	Ehlanzeni District	0137997050	0137997200 (shared with Bush)	150
8	Elukwatini	0172850435	0172850444	11
9	Emakhazeni (Belfast)	0130650295	0130650306	11
10	Emalahleni	0132850308	0132850328	20
11	Evander (Govan Mbeki)	0172850488	0172850503	15
12	Gert Sibande DO	0172850615	0172850633	18
13	Graskop	0130650570	0130650574	5
14	Greenvalley	0132850227	0132850233	7
15	Hluvukani	0132850297	0132850301	5
16	Kabokweni	0132850000	0132850014	14
17	KwaMhlanga	0130650413	0130650442	29
18	Lydenburg	0130650547	0130650555	8
19	Majika	0130650650	0130650655	6
20	Mammetlhake	0130650509	0130650527	6
21	Marapyane	0130650532	013 0650536	5
22	Marite	0132850257	0132850260	4
23	Masoyi (Phola)	0130650638	0130650643	6
24	Matsulu	0130650626	0130650630	5
25	Maviljan	0132850205	0132850217	12
26	Mayflower	0172850514	0172850522	9
27	Mbangwane	0130650714	0130650719	6
28	MBIBANE	0130650508	0130650522	14
29	Mgobodi	0130650720	0130650726	7
30	Mhluzi	0130650390	0130650395	6
31	Middelburg	0130650372	0130650383	12
32	Mkhondo	0172850530	0172850547	17
33	Mkobola	0130650457	0130650468	11

No	Site Name	Range From	Range To	Total
34	Mpumalanga RMC	0130650742	0130650801	59
35	Mpumalanga RO	0137549301	0137549599	298
36	Msukaligwa	0172850101	0132850115	14
37	Nkangala DO	0132850630	0132850651	20
38	Oakley	0132850240	0132850249	10
39	Schoemansdal	0130650727	0130650739	12
40	Siyabuswa	0130650480	0130650496	17
41	Standerton (Lekwa)	0172850570	0172850582	13
42	Thulamahashe	0132850269	0132850284	15
43	Tonga (Nkomazi)	0130650673	0130650688	15
44	Verena	013 0650443	0130650449	6
45	Volkrust (Seme)	0172850594	0172850603	13

EASTERN CAPE

No	Site Name	Range From	Range To	Total
1	EC Regional Office	043 707 6100	043 707 6199	398
		043 707 6300	043 707 6599	
2	RMC	043 065 0269	043 065 0308	39
3	Alfred Nzo DO	039 254 6200	039 254 6230	30
4	Mt Ayliff LO	039 254 6231	039 254 6260	30
5	Bizana	039 254 6261	039 254 6299	39
6	Matatiele	039 737 9600	039 737 9659	59
7	Mt Frere	039 254 6300	039 254 6325	25
8	Ntabankulu	039 254 6325	039 254 6359	25
9	Joe Gqabi DO	051 633 8600	051 633 8630	30
10	Aliwal North	051 633 8631	051 633 8660	29
11	Burgersdorp	051 633 8756	051 633 8685	29
12	Maclear	051 633 8731	051 633 8755	24
13	Mt Fletcher	051 633 8700	051 633 8730	30
14	Sterkspruit	051 633 8661	051 633 8699	38
15	Chris Hani DO	045 807 8400	045 807 8440	40
16	Queenstown LO	045 807 8441	045 807 8480	40
17	Cofimvaba	047 874 8400	047 874 8440	40
18	Tsomo	047 874 8440	047 874 8459	19
19	Middleburg	047 065 0416	047 065 0430	14
20	Cradock	047 065 0115	047 065 0144	29
21	Engcobo	047 065 0213	047 065 0257	44
22	Whittlesea	045 807 8481	045 807 8499	18
23	Indwe	047 878 4031	047 878 4046	15
24	Lady Frere	047 878 4000	047 878 4030	30
25	Cala	047 878 4047	047 878 4079	32
26	Amatole DO	043 701 0800	043 701 0899	99
27	East London LO	043 701 0900	043 701 0949	49
28	Adelaide	Same range as Fort Beaufort		
29	Alice	043 065 0031	043 065 0060	30
30	Butterworth	047 401 5400	047 401 5459	59
31	Centane	047 065 0085	047 065 0114	29
32	Dimbaza	Same range as King Williams Town		
33	Duncan Village LO	043 701 0950	043 701 0999	49

No	Site Name	Range From	Range To	Total
34	Fort Beaufort	043 285 0091	043 285 0120	29
35	Idutywa	047 065 0145	047 065 0182	37
36	King Williams Town	043 065 0137	043 065 0172	35
37	Keiskammahoek	043 065 0047	043 065 0060	13
38	Middledrift	043 285 0000	043 285 0020	20
39	Ngqamakwe	047 065 0492	047 065 0509	17
40	Willowvale	047 065 0654	047 065 0683	31
41	Zwelitsha	043 285 0021	043 285 0050	29
42	Peddie	043 285 0051	043 285 0070	19
43	Mdantsane 1	043 708 4900	043 708 4939	39
44	Mdantsane 2	043 065 0189	043 065 0218	29
45	Stutterheim	043 285 0121	043 285 0161	40
46	Elliotdale	047 065 0000	047 065 0019	19
47	Sarah Baartman DO	041 404 9751	041 404 9799	48
48	Willowmore	044 923 8500	044 923 8520	20
49	Graaff Reinet	044 923 8521	044 923 8561	40
50	Somerset East	044 923 8562	044 923 8599	37
51	Port Alfred	046 604 2900	046 604 2979	79
52	Kirkwood	042 200 6041	042 200 6071	30
53	Grahamstown	046 603 6900	046 603 6959	59
54	Kareedouw	042 200 6072	042 200 6099	27
55	Humansdorp	042 200 6000	042 200 6040	40
56	Uitenhage	041 995 5800	041 995 5879	79
57	Bethelsdorp	041 404 4100	041 404 4139	39
58	Zwide	041 408 4000	041 408 4041	41
59	Nelson Mandela Metro DO	041 404 9700	041 404 9750	50
60	Motherwell	041 404 9800	041 404 9850	50
61	Ibhayi	041 404 9851	041 404 9899	48
62	Walmer	041 065 0150	041 065 0177	27
63	OR Tambo DO	047 501 6800	047 501 6850	50
64	Mthatha	047 501 6851	047 501 6899	48
65	Libode	047 555 5100	047 555 5159	59
66	Tsolo	047 553 7440	047 553 7479	39
67	Port St Johns	047 564 6300	047 564 6339	39
68	Qumbu	047 553 7400	047 553 7439	39
69	Lusikisiki	047 065 0047	047 065 0084	37
70	Flagstaff	039 252 7502	039 252 7539	37

No	Site Name	Range From	Range To	Total
71	Mqanduli	047 065 0454	047 065 0491	37
72	Ngqeleni	047 065 0020	047 065 0046	26

KWAZULU NATAL

No	Site Name	Range From	Range To	Total
1	Mooi River	0333070200	0333070213	14
2	Bhamshela	0323070050	0323070061	12
3	Umnini	0310650009	0310650029	21
4	Archie Gumede	0312850760	0312850769	10
5	Bergville	0363070000	0363070023	24
6	Camperdown	0312850770	0312850784	15
7	Kokstad	0363070000	0363070023	24
8	Hlanganani	0392010023	0392010045	13
9	Impendle	0333070214	0333070225	12
10	Ixopo	0392010046	0392010063	18
11	Richmond	0333070226	0333070248	23
12	Underberg	0333070249	0333070266	18
13	Harding	0392010064	0392010083	20
14	Izingolweni	0392010084	0392010103	20
15	Phungashe	0392010104	0392010117	14
16	Umzumbe	0392010118	0392010140	23
17	Vulamehlo	0392010141	0392010158	18
18	Insimbini	0310650979	0310650989	11
19	Mpumalanga	0312850270	0312850299	30
20	Danhauser	0363070024	0363070049	26
21	Weneen	0363070050	0363070064	15
22	Msinga	0333070267	0333070299	33
23	Greytown	0333070300	0333070322	23
24	Kranskop	0333070323	0333070340	18
25	Newcastle	0363070088	0363070108	21
26	Nquthu	0363070109	0363070147	37
27	Osizweni	0363070148	0363070168	21
28	Melmoth	0350650450	0350650472	23
29	Mahlabathini	0350650512	0350650553	42
30	Hlabisa	0350650554	0350650574	21
31	Ngwelezane	0350650575	0350650603	29

No	Site Name	Range From	Range To	Total
32	Richards Bay	0350650604	0350650626	23
33	Ubombo	0350650650	0350650676	27
34	Prophet Isaiah	0310650973	0310650978	6
35	Verulum	0310650329	0310650354	26
36	New Hanover	0333070341	0333070363	23
37	Vulindlela	0333070364	0333070401	38
38	Umzinto	0392010316	0392010345	30
39	Maphumulo	0323070098	0323070127	30
40	Umlazi	0312850820	0312850864	45
41	Pinetown	0312850000	0312850099	100
42	Mbazwana	0352850164	0352850186	23
43	Stanger	0323070128	0323070167	40
44	Dundee	0340650423	0340650437	15
45	Ongoye	0350650775	0350650809	35
46	Ekuvukeni	0363070169	0363070185	17
47	Estcourt	0363070186	0363070208	23
48	Phoenix	0310650305	0310650328	24
49	PMB Local Office	0333070402	0333070428	27
50	Pongola	0340650405	0340650422	18
51	Umzimkhulu	0392010249	0392010278	30
52	Dukuza Local Office	0363070209	0363070222	14
53	Vryheid Local Office	0340650385	0340650404	20
54	Gamalakhe	0392010279	0392010293	15
55	Kwa-Mashu	0310650440	0310650490	51
56	Mondlo	0340650362	0340650384	23
57	Eshowe	0352850223	0352850248	26
58	Mtubatuba (Kwamsane)	0352850249	0352850278	30
59	Ezakeni	0363070223	0363070245	23
60	Glencoe	0340650772	0340650786	15
61	Mandini	0323070179	0323070193	14
62	Raisethorpe	0333070429	0333070448	20
63	Port Shepstone	0392010294	0392010315	22
64	Weenen	0363070050	0363070064	15
65	Utrecht	0340650871	0340650882	12
66	Paulpietersburg	0350650430	0350650449	20
67	Madadeni	0340650910	0340650947	38
68	Louwsberg	0340650828	0340650843	16

No	Site Name	Range From	Range To	Total
69	Umbumbulu	0312850790	0312850816	27
70	Nkandla	0350650020	0350650045	26
71	Nongoma	0350650473	0350650511	39
72	Wentworth	0310655875	0310655885	10
73	Manguzi	0352850137	0352850163	27
74	Ndwedwe	0310650420	0310650446	27
75	Inanda	0312850895	0312850924	30
76	Chesterville	0312850252	0312850260	9
77	Babananago	0350650704	0350650723	20
78	Ingwavuma	0350650810	0350650837	28
79	Chatsworth	0310650540	0310650584	45
80	RMC	0317804001	0317804099	100
81	Durban LO	0310650910	0310650972	63
82	Ulundi DO	0358746100	0358746199	100
83	PMB DO	0332602000	0332602200	202
84	Ladysmith DO	0366386300	0366386399	100
85	Durban DO	0310650470	0310650539	70
86	Regional Office	0338463300 0338463400 0338469500	0338463399 0338463499 0338469599	300
87	Howick	0310650400	0310650419	20
88	Lamontville	0310650901	0310650909	10
89	Debtors Team	0872602810	0872602842	33
90	Ladysmith LO	0363070246	0363070270	25

HEAD OFFICE

No	Site Name	Range From	Range To	Total
1	SASSA Head Office	012 400 2000	012 400 2600	600

ANNEXURE E: OUTBOUND CALL RATES

Destination Type	Description	Rate (Incl. VAT)
Local	Landline to Landline	R 0.xx /sec
National	Landline to Landline	R 0.xx /sec
Mobile	National Mobile (All Networks)	R 0.xx /sec
On-Net	Calls within the provider's network	R 0.xx /sec
International	Top 10 International Destinations	R 0.xx /sec
Special Numbers	Premium Rate / Shared Cost (086, etc)	R 0.xx /sec